



Department: Community Services

## POLICY STATEMENT

### Reporting Incidents and Complaints

With the increase in oil and gas activity within the northeast, the Peace River Regional District would request their staff to report the following when travelling to and from the rural area.

If you sense an emergency situation, e.g. strong gas odour, fire, explosion, pipeline rupture:

1. Leave the area immediately, move upwind or to higher ground.
2. Contact the Oil and Gas Commission's 24 hour emergency number at your earliest convenience 250.261.5700.
3. Contact the emergency number, if provided, by the Company information (\*signs). Make careful notes including location, noise, odour, traffic, times, dates and general observations.

\*All oil and gas well sites, facilities and pipelines have posted contact numbers – call these numbers and let the Company know you are concerned.