



Peace River Regional District Update

Regional Connectivity Update

March 18, 2021



TELUS Confidential



Community Supports

How does TELUS lead the way?

By investing to connect more British Columbians year-over-year, TELUS...

Employs British Columbians

More than 8,000 BC-based TELUS team members, over 40% of whom are unionized (the bulk of which are USW), and 12,000 retirees.

Supports 2,000+ small & medium sized businesses

Each year we support over 2,000 BC businesses with a spend of over \$1 billion across every part of the province.

Committed to Reconciliation

Committed to supporting connectivity into Indigenous communities and leveraging our technology to support key needs of Indigenous communities. As of 2020 We have connected 56 Indigenous communities to our PureFibre network; with an additional 128 connected to our wHSIA network.

We Give Where We Live

TELUS and our BC-based team members donated more than and over \$240 million and 7 million volunteer hours since 2000.

Supports rural communities

With nearly 8,000 wireless towers across the province, TELUS connects 99% of British Columbians to our wireless network. This includes more than 1,700 km of highway previously without service connected since 2009 through the Connecting BC agreement.

Support important government services through taxes

TELUS contributed more than \$400 million in provincial taxes in 2019, and more than \$5 billion since 2000, to help support important government services and infrastructure.

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TELUS Friendly Future Foundation

Helping vulnerable youth achieve their full potential

In 2018, we committed \$120 million to the TELUS Friendly Future Foundation

This is an independent charitable organization founded to address social and economic challenges facing Canada's disadvantaged youth

So far it's supporting 500+ charitable grants/year across Canada; and contributes over \$8M per year to Canadian charities focused on vulnerable communities

Through our 3 B.C. based Community Boards (located in Vancouver, Victoria and the Interior), the Friendly Future Foundation has supported 1,760 programs and given \$19.4M in grants



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We are working to ensure no one gets left behind

Good business and doing good are mutually inclusive **Internet for Good**

Over 110k low-income families in BC eligible for low cost, high speed internet. In 2020 this was extended to families in need via School Boards to support learning from home during COVID. Nearly 11k families in BC are currently supported.



Health for Good

We have four mobile health clinics providing healthcare to vulnerable individuals including those experiencing homelessness, mental health and addictions issues. In partnership with Kílala Lelum Recently launched a new mobile health clinic which provides a safe space to access primary health care and culture and ceremony.



Mobility for Good

More than 9k youth in BC aging out of government care can access data and free cell phone plans. This program began as part of the Strategic Initiative Fund partnership with the province, before being extended across the country. We have recently expanded this program to all Seniors receiving the Guaranteed Income Supplement as well as government assisted refugees (Immigrant Services Society in BC).



Tech for Good

People with disabilities can access our Tech for Good program for specialized training and support that empowers them to independently use their wireless devices.

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COVID-19 Supports

TELUS stepped up to support British Columbians during the COVID-19 crisis. Some examples include:

Committed **\$10M** towards new medical technology and equipment, support for food security, outreach to isolated seniors, virtual education programs, and mental health initiatives.

Deferred all planned pricing increases, extended promotional periods, waived home internet overages and international wireless roaming charges, delayed hundreds of thousands of suspensions, cancellations and write-offs, and accepted tens of thousands of customised payment arrangements

Extended our Internet for Good programme to all B.C. K-12 students, providing access to **high-speed internet at home for only \$9.95 per month** and ensuring students stay connected to vital learning opportunities while home from school

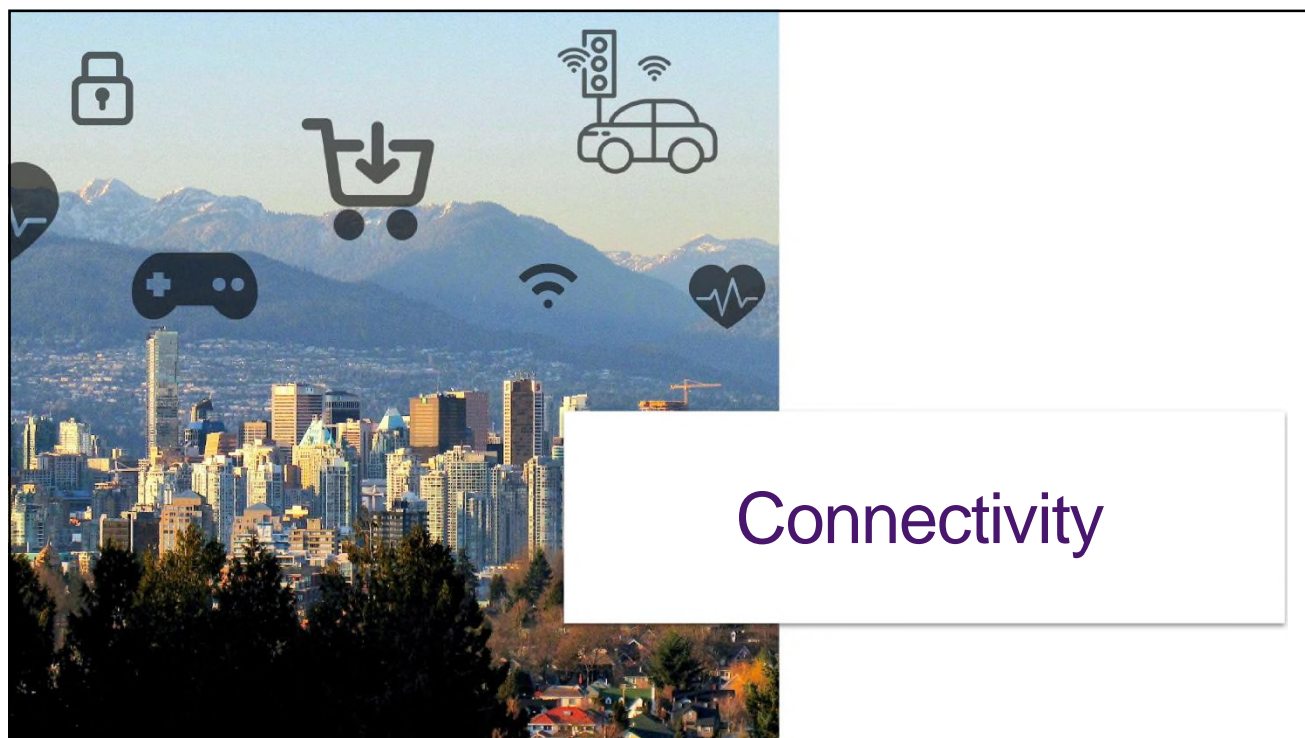
Reached out to all Indigenous communities in our ILEC to offer support. To-date provided support to **36 communities**, by securing and delivering over **20,000 lbs** in food and PPE supporting over **1,500 households**, as well as providing **+100 devices** to enable vulnerable members to remain connected to their family and healthcare providers.

Donated more than **14,000 mobile phones, tablets and plans valued at \$14 million**, enabling hospitalised patients, isolated seniors and other vulnerable Canadians to stay in touch with health practitioners and their loved ones.

Accelerated **more than \$10M in network investments** to address issues of connectivity capacity and reach, including expanding our wireless high speed internet to 60% more residences that would otherwise lack connectivity.




Additionally, we have proactively reached out to the Ministry of Health with ideas on how we can offer assistance with the COVID-19 vaccination efforts.

Custom



TELUS

Advancing Rural Connectivity

<p>Connecting BC Funding</p>  <p>Economic Recovery Funding for Projects Completed Prior to October 2021</p>	<p>Universal Broadband Fund</p>  <p>Rapid Response Stream Submitted and Large Intake Completed March 15th</p>	<p>Improved spectrum policy</p>  <p>Unlock more spectrum to provide 100 mbps speeds quickly over wireless</p>
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Regional Connectivity Plan

Upgrade and
Improve Wireless
Based Services



Seeking subsidies
through the UBF above
\$2.5M investment in
2020

Repair and
Restore Landline
Service



Meeting with individual
Directors to address
constituent concerns

Seek Subsidies for
Improved
Connectivity



Actively participating in
BC and Federal
programs

PRRD Broadband
Planning Interlock



Engagement at the local
table to explore all
opportunities

Thank You