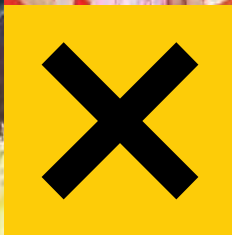


100
CN

Proud to Be Your Neighbour

CN IN YOUR COMMUNITY – 2020



To celebrate our 100th birthday, CN created a travelling exhibit for our extended family and friends to look back on the miles we have covered together and imagine what lies ahead. Quebec City, QC



Contents

Message from JJ Ruest and Sean Finn	4
Listening to You	6
Stronger Together	8
Safer Communities	10
Environmentally Responsible	20
Diversity Is Strength	24
Inspiration Drives Innovation	28
Civic Engagement	30
CN Railroaders in the Community	32
Celebrating 100 Years	34
Total CN Network	38
Canadian Network	40
British Columbia	42
Alberta	43
Saskatchewan	44
Manitoba	45
Ontario	46
Quebec	47
New Brunswick	48
Nova Scotia	49
United States Network	50
Minnesota	52
Wisconsin	53
Michigan	54
Iowa	55
Illinois	56
Indiana	57
Ohio	58
Pennsylvania	59
Kentucky	60
Tennessee	61
Mississippi	62
Alabama	63
Louisiana	64
CN Employees' and Pensioners' Community Fund	66
CN Community Boards	68
Answering Your Questions	70

CN is committed to fostering safe and sustainable communities wherever we do business.
Calgary, AB



Proud to Be Your Neighbour



Dear neighbours,

For the past 100 years, the employees and retirees of CN have been proud to be good neighbours in thousands of cities, towns and Aboriginal communities across our entire North American network. The CN spirit of giving back to local communities has long been a hallmark of our Company's history. Whether it was creating North America's first radio network in the 1920s or providing education and medical services in remote regions in the 1940s and '50s, CN has always been there to help.

Today, we continue this tradition by contributing millions of dollars each year to children's hospitals, universities, youth organizations, environmental action groups and hundreds of other community partners. We empower our employees, retirees and their families to engage in CN-sponsored community events. We also encourage them to support the causes they hold most dear through our *Railroaders in the Community* grant program. And, to celebrate 100 years on the move, we have created *CN in Your Community Day*, giving CN employees time off work to volunteer in their communities every year on June 6, CN's birthday.

We do all this to help create lasting social change. Why? Because CN is more than a mover of the North American economy and enabler of global trade. We are also a corporate citizen that strongly believes in making a difference in local communities. CN marries its essential contribution to economic prosperity and job creation with creating positive social and environmental change for the well-being of everyone. This is an intrinsic part of CN's culture.

But first and foremost, as always, the safety of our employees and communities remains the core value of our Company. That's why we continue to provide information and training to first responders and civic leaders across our network about dangerous goods traffic. Our CN Police Service officers encourage rail safety through proactive education and enforcement initiatives like *Rail Safety Week* and *All Aboard for Safety*.

Together with our employees and retirees, we are committed to fostering safe and sustainable communities wherever we do business. In our next century, we will continue to conduct our business in ways that always earn your trust.

Thank you for being an important part of our extraordinary journey.



A handwritten signature in blue ink that reads 'JJ Ruest'.

JJ Ruest
President and Chief Executive Officer



A handwritten signature in blue ink that reads 'Sean'.

Sean Finn
Executive Vice-President Corporate Services
and Chief Legal Officer

Listening to You

PUBLIC AND GOVERNMENT AFFAIRS

CN's Public and Government Affairs staff play an integral role in keeping CN connected to regional issues and ensuring we participate in impactful community partnership programs that align with local needs and create real benefits. Our main purpose is to grow and support CN's people, business and reputation.



SEAN FINN
Executive Vice-President
Corporate Services
and Chief Legal Officer
514.399.8100
sean.finn@cn.ca



FIONA MURRAY
Vice-President
Public and Government Affairs
514.399.6588
fiona.murray@cn.ca



DAVID WOODRUFF
Assistant Vice-President
and Head of Public and
Government Affairs U.S.
202.347.7816
david.woodruff@cn.ca



JONATHAN ABECASSIS
Media Relations
514.399.7956
jonathan.abecassis@cn.ca



TYLER BANICK
Public Affairs
Western Canada
780.643.7632
tyler.banick@cn.ca



ANNE BAUDOUIN-LALONDE
Corporate Services
514.399.7664
anne.baudouin-lalonde@cn.ca



LINDSAY BRUMWELL
Public Affairs
Western Canada
306.956.5401
lindsay.brumwell@cn.ca



SUZANNE DALZELL
Strategic Partnerships
and Executive Director,
CN Community Boards
514.399.6843
suzanne.dalzell@cn.ca



JASDEEP DEVGAN
Public Affairs
Western Canada
204.954.8834
jasdeep.devgan@cn.ca



TIFFANY EDWARDS
Public Affairs
Eastern Canada
506.866.2311
tiffany.edwards@cn.ca



CATHERINE FRÉMONT
Office of the CLO
514.399.4937
catherine.fremont@cn.ca



LOUIS-ALEXANDRE LANTHIER
Government Affairs Canada
613.562.4741
louis-alexandre.lanthier@cn.ca



LARRY LLOYD
Government Affairs U.S.
312.505.4625
larry.lloyd@cn.ca



OLIVIER QUENNEVILLE
Public Affairs Canada
514.399.7627
olivier.quenneville@cn.ca



DANIEL SALVATORE
Public Affairs
Eastern Canada
647.544.3368
daniel.salvatore@cn.ca



LORA SMITH
Corporate
Communications
514.399.4115
lora.smith@cn.ca



**ANDREA WALDOCK
NIETHOLD**
Government Affairs U.S.
202.763.6485
andrea.niethold@cn.ca



CN PUBLIC INQUIRY LINE

CN is committed to maintaining a positive and proactive approach in the communities where we operate. To keep the lines of communication open and deliver accurate, consistent information to the public, our inquiry line personnel respond to the questions or issues that matter most to you.



JULIEN BÉDARD
CN Community
Relations Officer



MICHELLE HANNAN
CN Community
Relations Officer



NADIA MASTROPASQUA
CN Community
Relations Officer



SILA UNVER
CN Community
Relations Officer



Edmonton, AB

CN Public Inquiry Line

8 a.m. to 6 p.m. ET, Monday to Friday

Toll-free: 1.888.888.5909

Email: contact@cn.ca

CN Railroader in the Community **Wonda Warren** helps young lacrosse players enjoy Canada's national summer sport in Chilliwack, BC.

Photo by Stuart McCall/Alpha Presse



Stronger Together

GIVING BACK, CONTINUOUSLY

For CN, giving back is not a slogan – it's our way of doing business; the only way. And, as this 2020 *CN in Your Community – Proud to Be Your Neighbour* report illustrates, it's also a way of being, a spirit of caring, that is shared by everyone at CN, from our officers and directors to our employees and retirees. Through our efforts, we touch the lives of people in hundreds of communities across North America.

Making a difference in the communities CN passes through is dear to us and intrinsically linked to our culture. To this end, CN employees and retirees pull together for social, environmental and economic progress, all while constantly working to improve safety, our top priority. Contributing to making our neighbours stronger is a means to making CN stronger too.

CN Stronger Communities Fund

To fuel our actions and those of our community partners, CN has created the CN Stronger Communities Fund, which embodies our commitment to help build safer, stronger, more sustainable and prosperous communities.

At CN, "stronger together" becomes a reality through concrete actions in six core areas, each corresponding to a section of this document:

- Safety
- Sustainable Development
- Diversity
- Innovation
- Civic Engagement
- *CN Railroaders in the Community*

Together, we strive to make the communities in which we operate better places to live, work and play.



For over 10 years, CN has been the title sponsor for the Children's Hospital of Eastern Ontario's largest annual fundraiser in support of kids with cancer. CN Police officers took advantage of the opportunity to talk to participants about rail safety.

CN STRONGER Communities Fund

Please visit our website at
cn.ca/community for more information
on our eligibility requirements and
community investment areas of focus.

**"Giving back is a way of being,
a spirit of caring, that is shared
by everyone at CN."**

Carolyn Cokley (left), Director of Customer Programs for the Rail Passengers Association, speaks with CN Police Officer Donald Pischel before a press conference outside the Amtrak station in East Lansing, MI, promoting rail safety, part of CN's 2019 Rail Safety Week. Photo by Jim West/Alpha Presse



Safer Communities

Safety is a core value at CN. Absolutely nothing is more important to us than running a safe railroad, because a safe day is the only acceptable kind of day at CN. Our goal is to be the safest railroad in North America by establishing an unwavering safety culture and safeguarding our neighbouring communities. To do so, we reach out to hundreds of communities along our network every year. We regularly share information on crossing safety, corridor risk assessments, proximity guidelines, dangerous goods traffic and emergency response training with municipal officials and local emergency responders.

ENHANCING EMERGENCY RESPONSE

Every year, CN takes steps to enhance its emergency preparedness and system protection, with a strong focus on safety, regulatory compliance and effective emergency response. Our 13 dangerous goods officers, located at major terminals across our network, are equipped with tools and resources to provide 24/7 emergency response and hazmat expertise to company personnel and local first responders during an emergency. The team also delivers *Railroad Emergency Response* courses and other training, including several events at the Security and Emergency Response Training Center in Pueblo, CO, like a *Tank Car Specialist* training course for firefighters from across North America and a course for emergency response contractors, both one week long.

An important component of CN's work is supporting TransCAER® (Transportation Community Awareness and Emergency Response), an outreach effort to train community emergency personnel situated near rail lines where dangerous goods are transported. In 2019, CN participated in over 360 TransCAER events, bringing critical training to over 6,000 participants. Since 1988, CN has participated in nearly 5,400 TransCAER events, reaching close to 115,000 first responders. We also earned the prestigious TransCAER National Achievement Award from the American Chemistry Council for the 10th consecutive year.



CN's training tank car serves as a classroom during hundreds of TransCAER dangerous goods training events around North America each year. This event took place in Prince Rupert, BC.

CN is also proud to support firefighter training through Emergency Response Assistance Canada, a not-for-profit emergency preparedness and response organization. In doing so, CN has provided training to over 32,000 responders in Canada and the U.S. in the last five years alone.

For more information on dangerous goods emergency response training and resources, visit cn.ca/en/safety/municipalities/first-responders-resources/.

ASSESSING RISK

CN performs risk assessments on all Key Routes, which are determined by the volume of dangerous goods transported along the corridors. Several risk factors are considered, including the proximity of communities along its rights-of-way, environmentally sensitive areas and emergency response capabilities. CN has reached out to Canadian municipalities along these Key Routes and will incorporate input from them as part of our risk assessments. Communities can submit their input for consideration in the Key Route Risk Assessments to keyroutes@cn.ca.



CN leading hazmat training in Detroit, MI.

"The cities, towns and Aboriginal communities we serve are powerful allies in promoting rail safety."

SHARING INFORMATION

CN works with Transport Canada and the Federation of Canadian Municipalities to provide more detailed historical dangerous goods information to emergency response agencies that register through Transport Canada. Registered communities also receive an annual report that provides information on the type of dangerous goods moving through a jurisdiction, which can be shared with the public. As well, CN publishes information about the dangerous goods moving on its network through each province on cn.ca/en/safety/municipalities/moving-dangerous-goods.

CN also supports more effective emergency response with technology-based information. The AskRail™ mobile app lets emergency responders determine the contents of any railcar through a simple search, which helps them make better informed decisions about how to respond to a rail emergency. The app has been downloaded by nearly 3,700 emergency responders, such as firefighters and police officers, across CN's North American network.

SHARING RESPONSIBILITY

The cities, towns and Aboriginal communities we serve are powerful allies in promoting rail safety in their communities. By looking out for each other and working together, CN employees, retirees, stakeholders and communities focus year-round on preventing fatalities and injuries on or near railroad property.

In keeping with our shared responsibility, CN is working diligently with communities and road authorities to increase the safety of grade crossings in Canada, meeting Transport Canada's Grade Crossing Regulations and Standards in doing so. These standards are mandatory engineering requirements for crossing surfaces, road geometry, sightlines, warning systems and other elements that improve safety at crossings. All crossings must meet the new Regulations and Standards by 2021. For more information from Transport Canada visit: tc.gc.ca/en/services/rail/grade-crossings.html.

CN POLICE WORKING TO KEEP YOU SAFE

It is with great pride and dedication that the members of the CN Police Service work 24/7 to help keep every community on our network safe. Our officers are committed to protecting people and property, as well as encouraging safe behaviours and attitudes towards rail safety. Activities include conducting enforcement initiatives with external agencies at locations prone to incidents

and delivering safety presentations to high-risk groups such as young drivers and bus drivers. Our teams also continue to engage federal, provincial and state officials in identifying and eliminating crossing and trespassing hazards.

CN's risk mitigation officers are strategically positioned throughout our U.S. network to engage with community stakeholders and promote educational activities to help raise awareness and ensure safety.



STEVE COVEY
Chief Security Officer
and Chief of Police
North America
514.399.6220
stephen.covey@cn.ca



SHAWN WILL
Deputy Chief
Operations
Montreal, QC
514.399.6113
shawn.will@cn.ca



BRANDON MYERS
Assistant Chief
Emergency Preparedness,
Regulatory and Intelligence
Homewood, IL
708.332.4347
brandon.myers@cn.ca



BRUCE POWER
Chief Inspector
Communications Centre
Montreal, QC
514.399.6294
bruce.power@cn.ca



ROBERT ZAWERBY
Inspector
Emergency Preparedness,
Regulatory and Intelligence
Concord, ON
905.760.3449
robert.zawerby@cn.ca



PIERRE BERGERON
Inspector
Champlain Division
Montreal, QC
514.734.2159
pierre.bergeron@cn.ca



ROBERT DIXON
Inspector
Pacific Division
Surrey, BC
604.589.6647
robert.dixon@cn.ca



BRIAN JONES
Inspector
Mountain Division
Edmonton, AB
780.472.3702
brian.jones2@cn.ca



SCOTT McCALLUM
Inspector
Great Lakes Division
Sarnia, ON
905.760.3471
scott.mccallum@cn.ca



DAVID THORNE
Inspector
Prairie Division
Winnipeg, MB
204.231.7810
david.thorne@cn.ca



JONATHAN BONDRA
Inspector
North Division
Detroit, MI
248.452.4983
jonathan.bondra@cn.ca



MONICA CARSON
Inspector
South Division
Memphis, TN
901.786.5039
monica.carson@cn.ca



JASON STEFANIAK
Inspector
Central Division
Harvey, IL
708.332.5967
jason.stefaniak@cn.ca



BRENDA GUNN
Senior Manager U.S.
Risk Mitigation
Homewood, IL
708.332.6782
brenda.gunn@cn.ca



CATHERINE ANDREWS
Manager U.S.
Central Region
Risk Mitigation
Battle Creek, MI
269.966.5363
catherine.andrews@cn.ca



AUSTIN BENTLEY
Manager U.S.
Southern Region
Risk Mitigation
Memphis, TN
901.789.6389
austin.bentley@cn.ca



MARY WALLENFANG
Manager U.S.
Northern Region
Risk Mitigation
Green Bay, WI
920.965.7231
mary.wallenfang@cn.ca



CN Police Constable **Dean Solowan** speaks to young people about rail safety at a CN100—A Moving Celebration event in Edmonton, AB.

REMAINING VIGILANT AROUND RAIL

Trains move faster than you may perceive and take more time to slow down than you may think.

Trespassing

All train tracks are private property. It is illegal and dangerous to cross tracks anywhere except at designated crossing areas. Offenders can not only get fined, they can also lose their lives in the process.

Driving

A train hitting a car is the equivalent in effect as a car hitting a soft drink can! If you ever get stuck at a crossing, exit your car immediately and call the emergency number located at the crossing.

Photography and Filming

As a general practice, photography and filming on railway property is dangerous and illegal, and therefore prohibited. A picture might be worth 1,000 words, but no snapshot is worth your life!



1,011

Average trespassing accidents in North America every year



2,311

Average crossing accidents in North America every year



Photography and filming on railway property is prohibited



OPERATION LIFESAVER



OPERATION LIFESAVER®

For more tips and information, visit Operation Lifesaver.

Canada: operationlifesaver.ca

U.S.: oli.org

**CN Police Service
24/7 emergency line**

1.800.465.9239



State senators **Wayne Schmidt**, **Curtis Hertel Jr.**, and **Marshall Bullock** sign the Rail Safety Pledge in front of the Michigan Legislature in Lansing.



Quebec Premier **François Legault** and CN CEO **JJ Ruest** sign the Rail Safety Pledge.
Photo by Emilie Nadeau

RAIL SAFETY WEEK

Safety always comes first at CN and Rail Safety Week is a great opportunity to reinforce this core value. During the 2019 campaign, CN Police officers and other employees, in partnership with Operation Lifesaver®, conducted over 250 safety initiatives and community events at

schools, community centres, railway stations and level crossings in Canada and the United States. CN employees shared information about the importance of safety at crossings and of the deadly risks of trespassing on railway property.

"Safety always comes first at CN and Rail Safety Week is a great opportunity to reinforce this core value."



CN Police travelled to the Aboriginal community of Mashteuiatsh in northern Quebec to help moderate a workshop on rail and road safety. Participants signed the Rail Safety Pledge. Left to right: **Guillaume Maltais**, Quebec Provincial Police, **Mélanie Boivin**, Director General of the Friendship Centre, **André LeBreux**, CN Police, and **Jonathan Boivin**, Mashteuiatsh Police.

COMMUNITIES SUPPORTING RAIL SAFETY WEEK

The following 542 communities from across North America signed resolutions or proclamations in 2019 supporting Rail Safety Week:



CN Police regularly engage with communities on safety. Here, CN Police Officer **Rose-Marie Ritchie** hands out safety information to a motorist at a level crossing in Oshawa, ON.

CANADA

Alberta

Athabasca County
Barrhead
Beaver County
Big Lakes
Calgary
Camrose
Camrose County
Edmonton
Edson
Fort Saskatchewan
Grande Cache
Grande Prairie
Hinton
Jasper
Lac la Biche County
Lacombe County
Leduc County
Lloydminster
Mayerthorpe
Minburn County
Morinville
Parkland County
Peace River
Red Deer
Red Deer County
Rocky View County
Ryley
St. Albert
Sexsmith
Slave Lake
Smoky River
Spruce Grove
Stony Plain

Strathcona County
Sturgeon County
Three Hills
Tofield
Trochu
Vegreville
Vermilion
Vermilion River County
Viking
Wainwright
Westlock
Westlock County
Whitecourt
Wood Buffalo
Yellowhead County

British Columbia

Abbotsford
Ashcroft
Barriere
Burnaby
Burns Lake
Chetwynd
Chilliwack
Clearwater
Dawson Creek
Delta
Fort St. James
Fort St. John
Fraser-Fort George
Hope
Kamloops
Kanaka Bar Indian Band
Kitimat
Kitsumkalum Indian Band
Langley

Lillooet
New Westminster
North Vancouver (City of)
North Vancouver (District of)
Pemberton
Prince George
Prince Rupert
Saik'uz First Nation
Smithers
Squamish
Squamish-Lillooet
Surrey
Terrace
Vancouver
Whistler
Woodpecker-Hixon

Manitoba

Brandon
Cartier
Dauphin
Gilbert Plains
Grandview
Kelsey
La Broquerie
Morris
Portage la Prairie (City of)
Portage la Prairie (Rural Municipality of)
Prairie View
Ritchot (St. Adolphe)
Riverdale
Roblin
Ste. Anne (Rural Municipality of)
Ste. Anne (Town of)
Springfield
Swan River
Swan Valley West
Taché
The Pas
Westlake-Gladstone
Whitehead
Winnipeg

New Brunswick

Bathurst
Belledune
Edmundston
Hampton
Moncton
Quispamsis
Rothesay
Saint John
Salisbury
Sussex

Nova Scotia

Halifax
Truro
Ontario
Ajax
Alnwick/Haldimand Township
Belleville
Blandford-Blenheim Township
Bracebridge
Brampton
Brantford
Brant County
Brighton

Brockville
Burlington
Clarington
Cobourg
Cornwall
Cramahe
East Gwillimbury
Edwardsburgh/Cardinal Township
Elizabethtown-Kitley
Fort Erie
Fort Frances
Georgina
Gravenhurst
Greater Napanee
Greater Sudbury
Grimsby
Halton Hills
Hamilton
Huntsville
Ingersoll
Kenora
Kingston
Leeds and the Thousand Islands Township
Lincoln
London
Loyalist Township
Markham
Middlesex Centre
Milton
Mississauga
Mohawks of the Bay of Quinte
Muskoka Lakes Township
Niagara Falls
Nipissing First Nation
North Bay
Northumberland County
Oshawa
Parry Sound
Pickering
Plympton-Wyoming
Port Colborne
Port Hope
Quinte West
Ramara
Richmond Hill
St. Catharines
Sarnia
Sault Ste. Marie
Severn Township
Sioux Lookout
South Dundas
South Glengarry Township
South Stormont Township
South West Oxford Township
Strathroy-Caradoc
Tecumseh
Thames Centre Township
Thorold
Thunder Bay
Toronto
Vaughan
Welland
Whitby
Whitchurch-Stouffville
Windsor
Woodstock

Quebec

Baie-des-Sables
Bécancour
Belœil
Boisbriand
Boucherville
Brossard
Cacouna
Candiac
Cap-Saint-Ignace
Carignan
Causapscal
Chambly
Chambord
Charlemagne
Contrecoeur
Coteau-du-Lac
Crabtree
Delson
Des Cèdres
Des Coteaux
Dolbeau-Mistassini
Dorval
Drummondville
Grand-Métis
Hébertville
Hébertville-Station
Joliette
Kirkland
Lac-au-Saumon
Lachine (Montreal)
La Pocatière
La Prairie
La Présentation
La Sarre
L'Assomption
Le Sud-Ouest (Montreal)
Lévis
Limouilou (Quebec City)
L'Islet
L'Isle-Verte
Longueuil
Marieville
Matane
Matapédia
McMasterville
Mercier-Hochelaga-Maisonnette (Montreal)
Métabetchouan-Lac-à-la-Croix
Métis-sur-Mer
Mont-Joli
Montmagny
Montreal
Montréal-Est
Montreal West
Mont-Saint-Hilaire
Normandin
Notre-Dame-du-Bon-Conseil
Otterburn Park
Pincourt
Pohénégamook
Pointe-Claire
Quebec City
Repentigny
Richelieu
Rimouski
Rivière-Beue
Rivière-du-Loup

Rivière-Ouelle
 Roberval
 Saint-Alexandre-de-Kamouraska
 Saint-André-de-Kamouraska
 Saint-Apollinaire
 Saint-Basile-le-Grand
 Saint-Blaise-sur-Richelieu
 Saint-Bruno
 Saint-Bruno-de-Montarville
 Saint-Félicien
 Saint-Hyacinthe
 Saint-Jean-Port-Joli
 Saint-Jean-sur-Richelieu
 Saint-Joseph-de-Kamouraska
 Saint-Lambert
 Saint-Pacôme
 Saint-Pascal
 Saint-Prime
 Saint-Tite
 Sainte-Anne-de-Bellevue
 Sainte-Hélène
 Sainte-Hélène-de-Bagot
 Sainte-Marie-Salomé
 Salaberry-de-Valleyfield
 Senneterre
 Shawinigan
 Sorel-Tracy
 Terrasse-Vaudreuil
 Trois-Pistoles
 Val-Brillant
 Varennes
 Vaudreuil-Dorion
 Vaudreuil-Soulanges
 Verchères

Saskatchewan

Canora
 Corman Park
 Flett's Springs
 Humboldt (City of)
 Humboldt (Rural Municipality of)
 Ituna
 Ituna Bon Accord
 Kindersley
 Melfort
 Melville
 North Battleford
 Regina
 Saskatoon
 Wadena
 Warman
 Yorkton

UNITED STATES

Alabama

Mobile

Illinois

Anna
 Antioch
 Barrington
 Barrington Hills
 Bartlett
 Berwyn
 Broadview
 Buffalo Grove
 Carbondale
 Carol Stream
 Centralia

Champaign
 Chicago
 Chicago Heights
 Cicero
 Crest Hill
 Decatur
 Des Plaines
 Du Quoin
 East Hazel Crest
 Effingham
 Elgin
 Elmhurst
 Flossmoor
 Ford Heights
 Frankfort
 Franklin Park
 Freeport
 Grayslake
 Hanover Park
 Harvey
 Hawthorn Woods
 Hazel Crest
 Hoffman Estates
 Homewood
 Joliet
 Justice
 Kankakee
 Kinmundy
 Lake Villa
 Lake Zurich
 Lombard
 Long Grove
 Lynwood
 Manteno
 Matteson
 Mattoon
 Mokena
 Mt. Prospect
 Mundelein
 Naperville
 New Lenox
 North Riverside
 Park Forest
 Plainfield
 Richton Park
 Riverdale Springfield
 River Forest
 Rockford
 Sauk
 Schiller Park
 Storm Lake
 Summit
 Tamaroa
 Tolono
 University Park
 Urbana
 Vernon Hills
 Villa Park
 Wamac
 Warrenville
 Washington
 Wayne
 Waukegan
 West Chicago
 Wheeling
 Willow Springs

Indiana

Dyer
 East Chicago

Gary
 Griffith
 Highland
 Mishawaka
 Munster
 Schererville
 South Bend
 Valparaiso

Iowa

Ackley
 Cedar Falls
 Cherokee
 Dubuque
 Evansdale
 Fort Dodge
 Independence
 Jesup
 Manchester
 Waterloo
 Webster City

Kentucky

Fulton
 Irvington
 Paducah

Louisiana

Amite City
 Baton Rouge
 Bogalusa
 Denham Springs
 Destrahan
 Geismar
 Gramercy
 Hammond
 Harahan
 Independence
 Kenner
 Kentwood
 Livingston
 Litcher
 New Orleans
 Ponchatoula
 Roseland
 St. James Parish
 St. John the Baptist Parish
 Tangipahoa
 Tickfaw
 Walker

Michigan

Battle Creek
 Capac
 Charlotte
 Clinton Township
 Dearborn
 Detroit
 Durand
 East Lansing
 Escanaba
 Ferndale
 Flat Rock
 Flint
 Fraser
 Hamtramck
 Holly
 Lansing
 Lapeer
 Michigan State Governor's Office
 Monroe



At a Rail Safety Week event, CN Police Special Agent **Brad Wetzel** engages with visitors at the Memphis Zoo in Tennessee.

Pontiac
 Port Huron
 Richmond
 River Rouge
 Royal Oak
 Trenton
 Warren
 Woodhaven
 Wyandotte
 Minnesota
 Aurora
 Baudette
 Duluth
 International Falls
 Koochiching County
 Proctor
 Ranier
 St. Louis County
 Two Harbors
 Virginia
 Warroad

Mississippi

Brookhaven
 Florence
 Greenwood
 Hattiesburg
 Hinds County
 Jackson
 Madison
 Marks
 McComb
 New Augusta
 Richland
 Ridgeland
 Yazoo

Ohio

Conneaut
 Toledo

Pennsylvania

Butler

Tennessee

Atoka
 Brighton
 Covington
 Dyersburg
 Memphis
 Millington
 Shelby County
 South Fulton
 Union City

Wisconsin

Appleton
 Ashland
 Auburndale

Barron
 Blair
 Burlington
 Cameron
 Cedarburg
 Chippewa Falls
 Combined Locks
 De Pere
 Fond du Lac
 Germantown
 Glendale
 Grafton
 Green Bay
 Greenville
 Junction City
 Ladysmith
 Little Chute
 Manitowoc
 Marinette
 Marshfield
 Menomonee Falls
 Mequon
 Milwaukee
 Mukwonago
 Neenah
 New Lisbon
 North Fond du Lac
 Oconto
 Pewaukee
 Rhinelander
 Rice Lake
 Saukville
 Silver Lake
 Slinger
 Spencer
 Superior
 Sussex Stevens Point
 Waukesha
 Wausau
 West Bend
 Weyerhaeuser
 Wisconsin Rapids



CN worked with the Kitsumkalum First Nation and local first responders on a two-day exercise that responded to a mock derailment off the CN railway bridge near Terrace, BC.

Photo by Lonnie Wishart

PARTNERING WITH COMMUNITIES

All Aboard for Safety

At CN, safety is a core value. It's also what *All Aboard for Safety*, our flagship community education program, is all about. Every year, CN employees make hundreds of presentations and talk to thousands of children and adults at schools and community events in Canada and the U.S. about the importance of safety and the dangers of walking or playing on or near railway tracks.

Little Obie

Little Obie is a scale model of a CN locomotive, with a flatcar and caboose that children and adults can ride. The brainchild of former employee Paul Rose, *Little Obie* helps educate kids about the dangers of playing near railroad tracks — in a fun and informative way. *Little Obie* was named after Donald R. Obie Bryant, Safety Director at Johnson Yard in Memphis.

Canadian Agricultural Safety Association

CN and Canadian farmers share a common commitment to safety. Maintaining a constant focus on safety is essential when working with heavy machinery, which is part of daily life on both farm and railway. CN is proud to support CASA's Canadian Agricultural Safety Week and BeGrainSafe campaigns since 2017.

Kitsumkalum First Nation

CN undertakes annual emergency response exercises that engage fire and rescue personnel from local towns and First Nations in communities all along our network. One example is this year's two-day exercise that took place on September 10–11 near Terrace in the B.C. interior east of Prince Rupert. The command post and staging area were on the traditional lands of the Kitsumkalum First Nation. Day One involved a tabletop exercise during which all aspects of CN's emergency response plan were thoroughly reviewed. On Day Two, a full-scale on-water response deployment drill took place on the fast-flowing Skeena River.



CN's "Little Obie" helped kick off the CN-sponsored Memphis In May World Cargo Crate Program by delivering the first cargo crate to students at St. Francis of Assisi Elementary School in Cordova, TN. In addition to the formal delivery event, students enjoyed rides aboard "Little Obie" and listened to a rail safety presentation led by CN Special Agent **Steven Solomon**. For more information on CN World Cargo Crate, please visit www.memphisinmay.org/honored-country/for-educators/world-cargo-crate/

A 2019 Rail Safety Week participant signs the Rail Safety Pledge.
Amite, LA
Photo by Scott Saltzman/Alpha Presse



#RailSafety

X MEANS TRAIN CROSSING

CHANGE YOUR TRAIN OF THOUGHT

Please, be safer around trains.

I pledge to be safe around crossings and railroad property. I promise to set the right example and to report any unsafe situation near the railroad to CN Police at

1-800-465-9239

SIGN HERE!



OPERATION LIFESAVER®

CN reused hundreds of old concrete rail ties to enhance the local marine habitat off the coast of Prince Rupert, BC, by creating an artificial reef. **Mike Linder**, CN Environment Specialist, oversaw the project.



Environmentally Responsible

A sustainable mode of transportation, rail is one of the most environmentally friendly ways to move goods. In fact, rail is four to five times more fuel efficient than trucks. Each year, our customers avoid emitting eight million tonnes of CO₂ by shipping with rail instead of truck.

PROTECTING THE ENVIRONMENT

CN's goal is to conduct our operations with minimal environmental impact while providing cleaner, more sustainable transportation services to our customers. We accomplish this by:

- Running the most carbon-efficient North American railroad, consuming about 15% less fuel per gross ton mile than the industry average. We have improved our fuel efficiency by 39% over the last 25 years, and we have set a science-based target to further reduce our GHG emissions by 29% by 2030 (vs. 2015).
- Engaging our employees and suppliers on waste management at all our facilities. Each year, we divert approximately 90% of our waste from landfills through our reduce-reuse-recycle programs.
- Protecting biodiversity and managing the land in the various habitats through which our network passes, including national parks, forests, prairies and wetlands.



Homewood, IL
CN minimizes waste with bulk purchasing. **Mike Singelyn**, Senior Manager Materials and Facilities, Southern Region, works with vendors to supply track maintenance materials with less packaging.

PARTNERING WITH COMMUNITIES

CN supports and invests in national and community-based organizations that protect the natural environment, including:

Tree Canada

CN and Tree Canada work to bolster Canada's urban forests and inspire people to participate in, and advocate for, community greening. In 2019, CN donated \$1.9 million to Tree Canada for tree plantings and CN100 Legacy Forests.

America in Bloom

CN works with America in Bloom to promote beautification in the communities we serve through education and community involvement by encouraging the use of flowers, plants, trees and other environmental and lifestyle enhancements.

National Forest Week

Since 2012, CN and our partners in Canada and U.S. have planted over two million trees, making CN one of the leading private non-forestry tree planters in Canada.

Wanuskewin Heritage Park

Wanuskewin works to advance the understanding and appreciation of the evolving cultures of the Northern Plains indigenous peoples. CN's donation will help expand the Interpretive Centre, gallery spaces and meeting rooms, as well as help establish a bison herd as a new outdoor experience.

Green Economy Canada

Green Economy Canada is working to make the low-carbon economy a reality in communities across Canada by working with businesses and organizations of all sizes on a cultural shift towards efficiency and emissions reductions. CN sponsored their premier annual event, Connect 2019, which brought together over 200 sustainability leaders.

Shelby Farms Park

Shelby Farms Park is a 4,500-acre green space in Memphis, TN. CN sponsored their Earth Day celebrations.



Edmonton, AB
One of the thousands of trees planted by CN and Tree Canada in 2019.

LIVING OUR ENVIRONMENTAL VALUES

EcoConnexions®

We are committed to advancing the circular economy in all aspects of our operations. CN's EcoConnexions® programs are our main platforms to engage our employees, customers and suppliers to help us make a difference and achieve our goals of reducing emissions, conserving resources and increasing biodiversity.



Employee Engagement

CN's EcoConnexions Employee Engagement program focuses on embedding environmental sustainability into our corporate culture through targeted initiatives to reduce energy consumption, minimize waste and improve housekeeping practices at our yards and offices. Since 2011, we have reduced energy consumption by 33% and saved 86,000 metric tonnes of carbon at key yards and facilities, diverted over 200,000 tons of operational waste from landfill, and completed over 1,500 projects to improve housekeeping and create cleaner, more efficient and safer workplaces.



In 2019, CN started to phase out single-use plastic water bottles.



CN and America in Bloom contributed to the City of West Chicago's tree-planting program during Blooming Fest. Shown are Mayor **Ruben Pineda** (grey shirt) and city councillors.

From the Ground Up

In 2012, CN expanded EcoConnexions with our *From the Ground Up* program, which provides grants to promote the greening of communities and First Nations situated along our rail lines. Working together with our partners, Tree Canada and America in Bloom, we have assisted 268 community groups to establish green spaces. CN's programs also include tree-planting and mass reforestation projects.

For 2019, to celebrate CN's 100th anniversary and in conjunction with our travelling *CN100—A Moving Celebration* tour, CN and Tree Canada partnered to plant a Legacy Forest in each of the following cities, each consisting of 100 mature trees. Additional Legacy Forests will be planted in other cities in 2020.

- | | |
|--------------------|----------------|
| Calgary, AB | Regina, SK |
| Charlottetown, PEI | Sackville, NB |
| Edmonton, AB | St. John's, NL |
| Halifax, NS | Vancouver, BC |
| Humboldt, SK | Winnipeg, MB |
| Quebec City, QC | |



CN employees and Tree Canada volunteers planted many trees during National Tree Day on September 23, 2019.



"CN EcoConnexions Partner" recognition ceremony in Everett Crowley Park, Vancouver, BC.

Photo by Stuart McCall/Alpha Presse

Partnership

In 2014, *EcoConnexions* was further expanded to recognize our customers and supply chain partners for their efforts to reduce their carbon emissions, increase energy efficiency and drive sustainable business practices. In 2019, in collaboration with Tree Canada and America in Bloom, CN planted 120,000 trees to recognize 45 customers and supply chain partners in Canada and the United States:

Alcoa Corporation
Atlantic Container Line
BASF Canada
Bonduelle Canada
Bunge North America
Canfor
Cargill Inc.
Cascades
Cenovus Energy Inc.
CMA CGM (America) LLC

COSCO Shipping Lines (North America)
Domtar Corporation
E. I. du Pont de Nemours and Company
Fairmount Santrol
Ford Motor Company
GCT Canada LP
Hapag-Lloyd America
Honda Canada Inc.
HUB Group
Kruger Products LP
Labatt Breweries of Canada
Loblaws Inc.
Louisiana Pacific Corporation
Maersk Line
Mondelēz International
Montreal Port Authority
MSC (Canada) Inc.
Nissan North America
OOCL USA

PepsiCo Canada
Port of Saint John
Prince Rupert Port Authority
Resolute Forest Products Canada
Suncor
Teck Coal
Tenaris Global Services USA
UPS
Vancouver Fraser Port Authority
Verso Corporation
Viterro
Vopak
Walmart Canada
West Fraser Timber Co.
Weyerhaeuser
Yang Ming

In honour of National Indigenous Peoples Day, CN employees in Montreal, QC, were treated to traditional dishes, music and dance. CN IT analysts **Robin Chacko Thekerera** (left) and **Jasneet Singh Randhawa** (right) enjoyed the performance of Aboriginal artists **Lindsay Visitor** and **Alan Harrington**.



Diversity Is Strength



Having a workforce with unique talents that reflects the diversity of the customers we serve and communities in which we operate is a key contributor to CN's success. We extend our philosophy of inclusion, diversity and tolerance to many other facets of our business through our support of organizations that promote the advancement of women, Aboriginal communities and other groups.

STRENGTHENING OUR TIES WITH ABORIGINAL COMMUNITIES

Operating within or adjacent to nearly 200 reserves of 110 First Nations and Métis peoples, CN is in daily contact with Aboriginal communities from coast to coast to coast. We strive to strengthen our ties, cultivate economic opportunities and be a leader among our industry peers.



Aboriginal Vision

CN formalized its commitment to Canada's Aboriginal peoples in 2013 by adopting its Aboriginal Vision, which is to:

- Develop respectful and mutually beneficial relationships with all Aboriginal peoples, while ensuring service to our customers.
- Be recognized by key stakeholders, including customers and governments, as having a sound approach to engaging with Aboriginal communities and having a respectful and sustainable relationship with Aboriginal peoples across the CN network.

Cultural Awareness Training

Our *Cultural Awareness Training* program, developed in 2014 with Aboriginal consulting firm AMIK and converted to an eLearning format in early 2017, enlightens employees on Aboriginal history, culture and developing relationships with Aboriginal communities for mutual success. Since 2019, the training is now mandatory for all CN management employees working in Canada. To date, more than 8,200 employees and managers have taken the training, which is now being offered to CN customers as well.

Milton Logistics Hub

CN involved Aboriginal groups in an effort to encourage a deep understanding of the proposed project and evaluate its effects on their communities. CN assessed the archaeological and heritage impacts of the project and developed a mitigation plan with the assistance, input and engagement of Aboriginal communities. CN is committed to a follow-up program and ongoing engagement.



The Poundmaker Drum Group performed for CN employees in Edmonton, AB, on National Indigenous Peoples Day.

National Indigenous Hiring Week

CN was proud to partner with AMIK to support National Indigenous Hiring Week (NIHW). Together, we helped to promote employment opportunities for Indigenous people across Canada. As part of NIHW, CN welcomed students from the Employment and Training Service Centre of the First Nations Human Resources Development Commission of Quebec to our Montreal Yard to learn about CN's operations.

Since 2016, the proportion of Aboriginal workers at CN has continued to grow. Today, 4.7% of our workforce self-identifies as Aboriginal, while the pool of qualified Aboriginal people is estimated at 5.9% of the population according to Statistic Canada.

National Indigenous Peoples Day

In honour of National Indigenous Peoples Day, CN employees in Edmonton and Montreal were treated to traditional dishes, music and dance. Many thanks to Les Productions Feux Sacrés, Native Delights, and the Poundmaker Drum Group.

Canadian Council for Aboriginal Business

CN is the first transportation company in Canada to receive the Canadian Council for Aboriginal Business (CCAB) Progressive Aboriginal Relations (PAR) Bronze Level certification for our commitment to working with Aboriginal communities and businesses. This certification signals to Aboriginal communities that CN is a good business partner, a great place to work, and committed to the prosperity of Aboriginal communities.

CN has an Aboriginal procurement strategy in place that establishes business relationships with Aboriginal communities and promotes collaboration between these communities, customers and partners. In May 2018, CN became a "Champion of Indigenous Sourcing," an initiative launched by the CCAB, for its commitment to involve more Aboriginal businesses in CN calls for proposals.

Progressive
Aboriginal
RELATIONS

BRONZE
LEVEL

Canadian Council for
Aboriginal Business



PARTNERING WITH COMMUNITIES

Actua

Actua is a national charity that is preparing youth, age 6–26, to be innovators and leaders by engaging them in exciting and accessible STEM experiences that build critical employability skills and confidence. CN's contribution supports Actua's National Indigenous Youth in STEM (InSTEM) program.

Teach for Canada

Teach for Canada works with northern First Nations to recruit, prepare and support committed teachers to inspire success in northern First Nations students. This year, thanks to CN's support, 20 Teach for Canada teachers will impact 600 students across four First Nations: Big Grassy River, Lac La Croix, Lac Seul, and Ojibways of Onigaming First Nations.

Indspire

Indspire is a national Indigenous charity that invests in the education of Indigenous people for the long-term benefit of these individuals, their families and communities.

Assembly of First Nations (AFN)

CN and the AFN continued to strengthen the respectful relationship between both parties. CN's Aboriginal Affairs team and employees from other CN departments attended many AFN events, including their Annual General Meeting in Fredericton, NB, where CN hosted a booth at the trade show, and the AFN Winter Celebrations.

"CN is in daily contact with Aboriginal communities from coast to coast to coast."



CN sponsored the Ottawa Summer Solstice Indigenous Festival, which ran from June 20 to 24, including the two-day Pow Wow Competition. Thousands attended the event from across Canada and the United States.



Little Obie and 18 CN employees and their families (32 total) participated in canoeing on the North Saskatchewan River in Edmonton, AB, during EPCOR Riverfest, which was a way to celebrate the many ways people can safely connect with and enjoy the Edmonton River Valley.



CN showed off some cutting-edge safety equipment and other innovative technologies at RailTech 2019 in Washington, D.C.

Inspiration Drives Innovation

By supporting innovation through transportation education and research, CN is inspiring and helping today's youth become tomorrow's railroaders and leaders who will shape the success of our Company and bolster the North American economy.

PARTNERING WITH COMMUNITIES

4-H Canada

CN's four-year commitment allows 4-H Canada to recognize exceptional senior youth members through the 4-H Canada Leadership Excellence Awards of Distinction.

Vector Institute

The Vector Institute drives excellence and leadership in Canada's knowledge, creation and use of artificial intelligence (AI) to foster economic growth and improve the lives of Canadians. CN has agreed to sponsor Vector's AI research for 10 years.



At the National Arts Centre in Ottawa, ON, CN's Manager Government Affairs Canada **Louis-Alexandre Lanthier** (centre) was proud to present 4-H 2019 Leadership Excellence Awards of Distinction to four outstanding young Canadian leaders. Left to right: **Josiah Lodewyk**, **Courtney Taylor**, **Doug Sroka** and **Riley Callahan**.
Photo by Ben Welland/4-H Canada



CN renewed its long-standing strategic collaboration with the Canadian Rail Research Laboratory (CaRRL) to enhance railway safety and reliability with a five-year commitment. With this new donation, CN has committed more than \$1 million to CaRRL since 2011.
Photo by University of Alberta

Communtech

CN sponsored True North Waterloo 2019, a two-day conference that convened top doers and thinkers to deliver insights, engage in debate and lead practical working sessions about the future of tech as a force for good.

Midwest Food Products Association (MWFPA)

MWFPA is the trade association representing the food processing industry in Illinois, Minnesota, and Wisconsin. The association provides training, regulatory and legislative support to member companies. CN sponsored MWFPA's annual convention, the premier trade show for the food processing industry in the Midwest.

"CN is inspiring and helping today's youth become tomorrow's railroaders and leaders."

CN Railroader in the Community **Scott Leslie**,
Signalman, helps young soccer players achieve
their goals in Battle Creek, MI.



Civic Engagement

We believe that one of the best ways to build stronger communities is to actively contribute to organizations, programs and initiatives that promote civic engagement.

PARTNERING WITH COMMUNITIES

United Way

Advancing the common good and mobilizing the caring power of communities. That's the idea behind United Way and CN's support of this important organization. The Company's donations to the United Way in 2019 supported communities all along our network, in both Canada and the U.S.

Canadian Red Cross

In 2019, CN contributed to aid victims of the spring flooding in hard-hit areas of New Brunswick, Quebec and Ontario as well as the RED Gala in Regina, SK.

Marie-Vincent Foundation

The Marie-Vincent Foundation helps children and adolescents who are victims of violence and their families by offering them specialized treatments and knowledge. The Foundation also plays a role in the prevention of sexual violence. CN's contribution is earmarked for the well-being of First Nations children who are victims of sexual violence.

Canada's Outstanding Young Farmers

As a national sponsor of COYF, CN is celebrating and recognizing excellence in Canadian agriculture and some of the top young producers in the country.



CN's trains pass through thousands of cities, town and Aboriginal communities all along our 20,000-mile network.
Photo by Jean-François Dumont

FCM/RAC Proximity Initiative

CN works with the Federation of Canadian Municipalities (FCM) and the Railway Association of Canada (RAC) to prevent and resolve issues that may arise when people live and work near railway operations. The FCM/RAC Proximity Initiative was established in 2003 and is co-chaired by Sean Finn, EVP of Corporate Services and Chief Legal Officer at CN, and Randy Goulden, City Councillor for Yorkton, SK. By developing proximity guidelines and improving stakeholder awareness, the Initiative aims to address railway-community issues, including safety, noise and vibration. Several Canadian municipalities have adopted the guidelines, and several others are looking to implement them. Preventing proximity issues is a shared responsibility. For more information, go to: proximityissues.ca



In 2019, CN Police Officer **Joseph Holstrom** presented a cheque to the Solon Springs Volunteer Fire Department in Wisconsin. The funds went toward the purchase of a six-person all-terrain emergency vehicle.
Photo by the Solon Springs Volunteer Fire Department

"I am elated to help moms reach their goals and live their best life despite the challenges of being a single parent."

– **Angelique Cope** (right), Assistant Manager of Contracts, Homewood, IL.



CN Railroaders in the Community



"The support we receive from the community is heartwarming. We have people in their 40s singing in the women's choir who started as children." Rhonda Anderson – Director of Service Design, Edmonton, AB

We are proud of our employees, retirees and their families who volunteer their time to make their communities better places to live, work and play. The *CN Railroaders in the Community* program recognizes these acts of kindness by providing grants to the community-based charitable organizations they choose to support through their volunteer efforts.

REACHING OUT TO SINGLE PARENTS

Angelique Cope has volunteered for the American Association of Single Parents (AASP), a non-profit organization in south Chicago, since 2009 and has been on the Board of Directors since 2017. Angelique has taken on many volunteer roles at the organization, coordinating activities and workshops, as well as helping with community outreach.

"We try to empower our families to break the cycle of poverty," says Angelique. AASP recently received its third *CN Railroaders in the Community* grant, which funds supplies for children enrolled in summer programs and financial literacy workshops.

HITTING THE HIGH NOTES

Rhonda Anderson has sung with the Chanteuses, a women's choir in the Edmonton Columbian Choirs since 2003. The organization's four choirs accept singers from children to adults. In 2006, Rhonda joined the Board of Directors and is currently its chair. "I'm especially proud of the fully subsidized inner-city choir that draws diverse voices into the arts," says Rhonda.

Rhonda's volunteer work has qualified for six *CN Railroaders in the Community* grants, which help commission original music from Canadian composers, and pay for venue rental, sound equipment and financial aid for children in need.

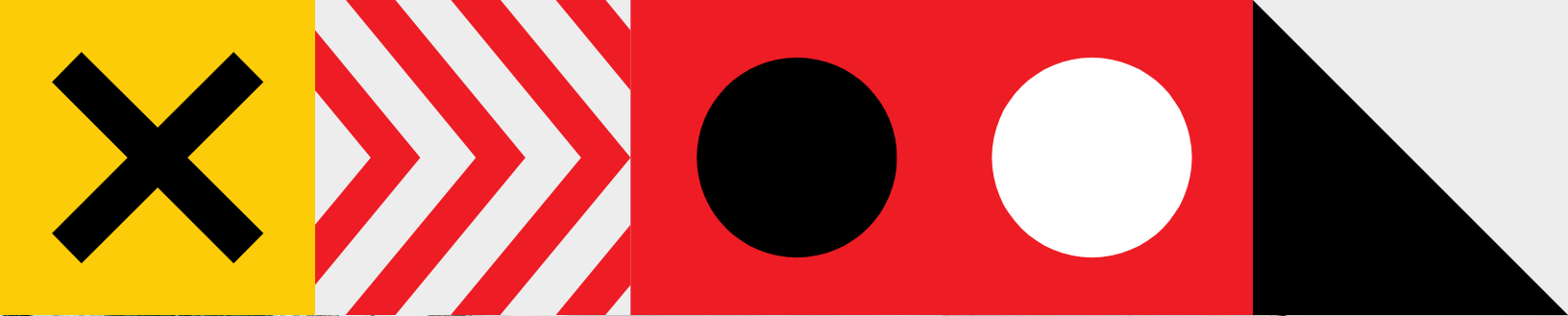


A Moving — Celebration 1919 — 2019

To celebrate our 100th birthday, CN is on tour! Stopping in cities across North America, *CN100—A Moving Celebration* is a travelling exploration of CN's centenary. It's a great way for CN's extended family and friends — employees, pensioners, customers and the communities we serve from coast to coast to coast — to look back on the miles we have covered together and imagine what lies ahead. A day at the site has something for everyone: historical exhibits, shows, music, food and activities.

Join us in celebrating 100 years on the move!

cn.ca/cn100 [#CN100](https://twitter.com/CN100)



Vancouver, BC



Edmonton, AB



Halifax, NS



Winnipeg, MB



Quebec City, QC



Calgary, AB



Charlottetown, PEI



Regina, SK



St. John's, NL



Congrats from a few of our friends

100
CN

**Rt Hon. Jean Chrétien,
former Prime Minister of Canada**

“CN was a part of my public life because I was in government for a long time and transportation has always been a big element of public policy at the federal level. So, the privatization of CN is something that I’m very proud of.”

**Robert Pritchard,
Chair of the Bank of Montreal**

“We are so proud at the Bank of Montreal to be partners with CN from the very beginning for the past 100 years and we look forward to another 100 years of working together as CN takes its rightful place as part of the critical infrastructure of making Canada a thriving, dynamic, strong country.”



**Rt Hon. Justin Trudeau,
Prime Minister of Canada**

“For the past 100 years, CN has not only been part of our history, but also helped to build our country. You’ve supported our businesses, you’ve grown our economy, and you’ve connected our communities. We’ve covered a lot of miles together and now you’re charting the course for the future. CN is North America’s railroad and an icon of Canada’s history. You’ve driven innovation, and today you’re the engine of the clean economy. And that’s thanks to the remarkable people – past and present – who are part of the CN family.”

**Hon. Andrew Sheer,
Leader of the Opposition**

“CN is a cornerstone of our Canadian identity. Our railroads are what originally connected Canadians from coast to coast. A century later, CN still plays an integral role in keeping Canadian ties alive and prosperous by facilitating trade and creating jobs. Canada would not have come such a long way since its inception without CN’s vital contribution. I want to say, ‘thank you’ for all you’ve done for Canada over the last 100 years and I wish you many more years of success.”

**Hon. Robert Ghiz,
former Premier of Prince Edward
Island and member of CN’s
Atlantic Community Board**

“Congratulations, CN, on your 100th anniversary. When I think of CN, I think of a company that’s helped make Canada what it is today: one of the greatest countries in the world. With our vast land base and relatively small population, Canada would not work without a company like CN, whether it’s culturally, socially or economically. When I think of my home province of PEI, or all Atlantic Canada, we are an exporting region of our country. We need CN to help us get our products to market.”

**James Gray,
Director Emeritus of CN**

"CN has had a phenomenal run since the IPO. And, everything is related to people. For me, it's been an honour to have participated on the Board for so many years. Overall, CN is one of the very, very spectacular contributions to my country."

**Hon. Christy Clark,
former Premier of
British Columbia and
Chair of CN's British Columbia
Community Board**

"100 years is an incredible milestone in a country as young as this one. And, without CN, this country would not be as tied together the way that it is and we wouldn't be as wealthy and as healthy as we are as a country. That's thanks to CN. CN has been that vital lifeline across Canada that has allowed us to not just build a country, but to build an economy and, way more importantly I think, to build communities and families."

**Hon. Doug Young,
former Minister of Transport**

"As the Minister of Transport, I was given the responsibility of privatizing CN. There were a lot of non-believers at the time, but it turned out to be great, I think, for management, for employees, for unions, for shareholders, and even for shippers. So, when I look back on it, I think the transformation of the Canadian transportation system in the 1990s was a hallmark for Canada."



**Brian Bowman,
Mayor of Winnipeg**

"As the mayor of Winnipeg, one of CN's main hubs in Canada, I look at CN's incredible network of infrastructure and I really appreciate their role in building our country and serving our economy every single day."

**Hon. Brad Wall,
former Premier of Saskatchewan
and Chair of CN's Saskatchewan
Community Board**

"CN has been contributing to the quality of life in this province, the Prairies, really every province in the country for 100 years. It's remarkable and worthy of celebrating. In my time in government, I appreciated the fact that, with CN, you could have a partnership. I think we can all feel we have a role to play, that we are stakeholders in the railway. The outreach by CN to Western Canadians and to the grain industry has been outstanding and, I think, very well received."

**Douglas Goss,
Q.C., AOE, Counsel, Bryan &
Company LLP and Chair of CN's
Edmonton Community Board**

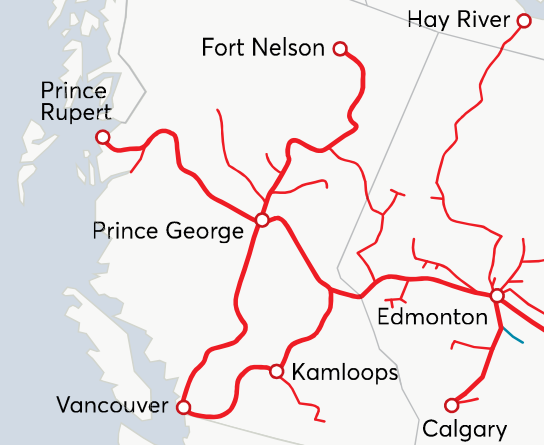
"I have the privilege of serving as Chair of the Hockey Canada Foundation. When I think of hockey and I think of the railway, and what defines this nation... where would we be without both? Hockey and a railroad that goes from sea to sea and connects this country in every way."

Total CN Network

CN IS NORTH AMERICA'S RAILROAD

In business for 100 years, the Canadian National Railway Company is a leading transportation and logistics company, and the only transcontinental railway in North America. Our network spans Canada and Mid-America, connecting nine ports on the Atlantic, Pacific and Gulf of Mexico to communities large and small.

Our ribbons of steel stitch together the fabric of the North American economy, fostering the prosperity of the businesses and communities we serve. We offer fully integrated rail and other logistics services, including intermodal, trucking, marine shipping, freight forwarding, warehousing and customs brokerage. Serving exporters, importers, farmers, retailers and manufacturers, our transportation services are integral to modern life, touching the lives of millions of people every day.



CN IN NUMBERS

As at December 31, 2019



25,975

railroaders employed



19,500

route miles operated



5.9M

carloads



\$43.8B

assets



\$14.9B

revenues



\$13.3B

local spending



\$3.9B

capital investments
(includes rolling stock)



\$1.6B

total taxes paid



\$14.0M

community partnerships



Canadian Network



CANADA IN NUMBERS

As at December 31, 2019

18,726

railroaders
employed

\$2.7B

capital
investments

13,600

route miles
operated

\$1.8B

total taxes
paid

\$7.3B

local spending

\$12.2M

community
partnerships



Devona, AB
Photo by Ron Worobec



"CN plays an important role to connect communities across the country. Rail transportation connects Canadians—safely and sustainably—and is vital to our economy and quality of life. That's why FCM has worked closely with rail companies and the federal government to shape critical improvements to rail safety."

Bill Karsten, Councillor for the Halifax Regional Municipality and President of the Federation of Canadian Municipalities



A record number of CN railroaders participated in CN Cycle for CHEO (Children's Hospital of Eastern Ontario), helping to raise \$1.2 million for oncology care and research.

CANADA'S ONLY TRANSCONTINENTAL RAILWAY

CN's Canadian network extends from Halifax on the East Coast to Vancouver and Prince Rupert on the West Coast, with access to every major Canadian market and interconnecting with our U.S. network at several points in Ontario and south of Montreal. CN has long been an indispensable supplier for many key economic drivers, from grain and forest products to consumer goods and automobiles, moving raw materials, intermediate goods and finished products to market. And, with the endless variety of food products we carry, from animal feed and fertilizer to canned goods and fresh produce, chances are we helped transport a lot of what you eat at your kitchen table or in your favourite restaurant.

COMMUNITY PARTNERSHIPS

CN contributed to many national non-profit organizations in Canada in 2019, including:

- Operation Lifesaver
- United Way
- Tree Canada
- Chambers of commerce (national, provincial and local)
- Vector Institute – artificial intelligence
- Earth Day Canada
- Fathers of Confederation Buildings Trust
- Canadian Railway Museum
- Federation of Canadian Municipalities
- Canadian Red Cross
- Canada Grains Council
- Teach for Canada
- Terry Fox Foundation
- Hockey Canada
- Ingenium Foundation

- Indspire – indigenous education
- Level – changing lives through law
- Canadian Agricultural Safety Association
- Asia-Pacific Foundation of Canada
- National Aboriginal Energy and Power Association
- Canada 2020
- Indigenous Women's Leadership Summit
- True Patriot Love Foundation
- Forum for Young Canadians
- The CURE Foundation – breast cancer
- Canadian Cancer Society
- Grain Growers of Canada
- Agriculture More than Ever
- Canadian Outstanding Young Farmers
- Indigenomics Institute
- Canadian Mental Health Association
- Canadian Federation of Agriculture
- Railway Association of Canada
- Green Economy Canada
- Canadian Paralympic Committee



CN pensioners and friends commemorated CN's 100th anniversary through a special Legacy Forest tree planting in Moodyville Park, North Vancouver. Left to right: Alex Hui, Dale Jack, David McNaughton, North Vancouver Mayor Linda Buchanan, Judy Pearson, Blake Olson, Erik Lonne, Kristen Lonne, Barbara Lonne, Frank Mercuri and Barry Jones.

BRITISH COLUMBIA



The bustling ports of Vancouver and Prince Rupert are dynamic gateways to international trade, offering shorter transit times to Asia. At the Port of Vancouver, we have coal, grain and intermodal terminals. In the Vancouver area, we have two distribution centres for forest products, two for metals, three for automotive products, and a CN CargoFlo® bulk handling centre. In Prince George, we have another intermodal terminal and another CargoFlo® bulk handling facility in Ashcroft. Vancouver is home to a major rail classification yard. CN also maintains large railcar and locomotive repair shops at Vancouver's Thornton Yard and in Prince George.

NETWORK INVESTMENTS

In 2020, CN plans to invest over \$434 million to expand and strengthen our rail network and support safety, efficiency and long-term growth in B.C. Expansion projects include added track in yards to handle growing traffic, new sidings and a bridge expansion at Prince Rupert and multi-year initiatives to increase capacity at the Port of Vancouver in collaboration with the Government of Canada and the Vancouver Fraser Port Authority. The maintenance program will focus on replacement of rail and ties, plus maintenance work on level crossings, culverts, signal systems and other track infrastructure.



"In Prince George, as in every community, partnerships are essential to developing successful initiatives. The City of Prince George's partnership with CN is long-standing. CN is a significant local employer and we greatly appreciate that they are invested in the growth and well-being of our community."

Mayor **Lyn Hall**, Prince George

COMMUNITY PARTNERSHIPS

In 2019, CN invested in many British Columbia-based organizations, including:

Terrace Search and Rescue

Terrace Search and Rescue is a non-profit organization staffed entirely by volunteers. CN's contribution will help fund Terrace SAR's new multipurpose training room, which will be used to present educational programs and serve as an Emergency Operations Centre when needed.

City of North Vancouver

CN and Tree Canada commemorated CN's 100th anniversary through a special Legacy Forest planting in Moodyville Park. A gift of 100 trees was donated to the citizens of North Vancouver as part of *CN100—A Moving Celebration* and our commitment to greening communities along our network.

Read Right Society

The Read Right Society develops and delivers literacy programs in and around the community of Hope. CN's contribution provided security fencing around the organization's new Swetexel Preschool and Daycare, which borders CN property. CN also provided rail safety education to the children.

Brandon Jansen Foundation

The aim of BJJF is to create a safe environment for people affected by the opioid crisis to connect. CN's sponsorship of the foundation's annual gala helped fund treatment beds for those in financial hardship and education programs about the dangers of addiction during the fentanyl crisis.

BRITISH COLUMBIA IN NUMBERS

As at December 31, 2019

2,465
railroaders employed

\$361M
capital investments

2,814
route miles operated

\$192M
total taxes paid

\$535M
local spending

\$870K
community partnerships

TOP THREE COMMODITIES



Intermodal



Forest Products



Coal



The Jim Vena Stage in CN Place was officially opened on October 18, 2019, with performances from the Jim Cuddy Band and Maddie Storvold. The event also marked the start of Jasper's Dark Sky Festival.
Photo by Jasper Fitzhugh

Alberta generates substantial volumes of agricultural and energy products. CN also handles growing amounts of intermodal container traffic through our Calgary and Edmonton terminals. In Calgary, you'll also find our logistics park, an automotive distribution facility, a forest products distribution centre and a CN CargoFlo® bulk handling facility. In Edmonton, we have automotive distribution and CargoFlo® bulk handling facilities as well as metals and forest products distribution centres. Edmonton and Calgary are also home to major rail classification yards. CN also maintains large railcar and locomotive repair shops at Edmonton's Walker Yard. In Fort McMurray, there's a second metals distribution centre and a third CargoFlo® facility. We also have another CargoFlo® facility and a forest products distribution centre in Edson. We have one more CargoFlo® facility in Hay River, NT.

NETWORK INVESTMENTS

In 2020, CN plans to invest over \$304 million to expand and strengthen our rail network and support safety, efficiency and long-term growth in Alberta. Expansion projects include the construction of double track to allow more trains to pass. The maintenance program will focus on replacement of rail and ties, plus maintenance work on level crossings, bridges, culverts, signal systems and other track infrastructure.



"The Town of Bruderheim values CN's strong commitment to the safety of our residents and visitors. Our local economy continues to grow because of CN's commitment for long-term growth in the Alberta Industrial Heartland."

Mayor **Karl Hauch**, Bruderheim

COMMUNITY PARTNERSHIPS

In 2019, CN invested in many Alberta-based organizations, including:

Mount Royal University

CN is contributing to the Bissett School of Business to support the new CN Supply Chain Analytics Lab and the CN Supply Chain Scholarship. The lab gives students and researchers real-time access to live and historical business data crucial to navigating the new economy.

Tourism Jasper

CN provided funding for construction of the Jim Vena Stage in CN Place, named for CN's retired EVP and COO who grew up in Jasper. The stage is an important new public facility in Jasper. It will transform Commemoration Park into the focal point for outdoor festivals, ceremonies and public events. Also, for the fifth straight year, CN is a Gold Sponsor of Jasper's Dark Sky Festival.

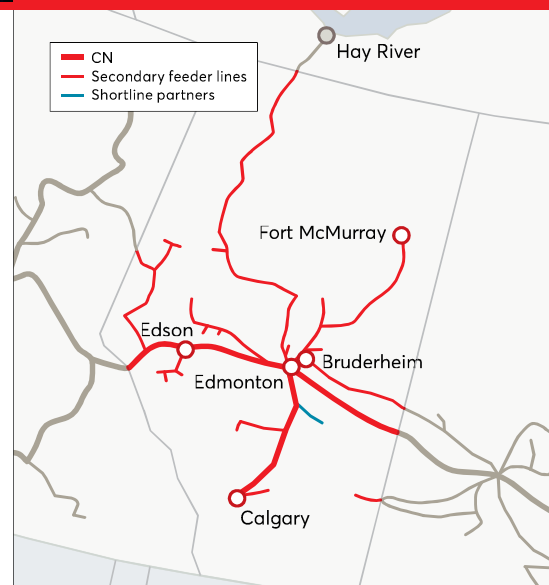
City of Calgary

CN and Tree Canada commemorated CN's 100th anniversary through a special Legacy Forest planting on the Calgary Stampede grounds. The gift of 100 trees was donated to the citizens of Calgary as part of *CN100—A Moving Celebration* and a symbol of our commitment to the strong and enduring relationship we have with the City of Calgary.

Banff Centre for the Arts

Banff Centre is a public post-secondary institution with a mandate to deliver specialized arts and leadership training. CN's contribution supports Banff Centre's Indigenous Leadership Management programs.

ALBERTA



ALBERTA IN NUMBERS

As at December 31, 2019

2,891
railroaders
employed

\$308M
capital
investments

2,522
route miles
operated

\$125M
total taxes
paid

\$800M
local spending

\$1.4M
community
partnerships

TOP THREE COMMODITIES



Intermodal



Grain

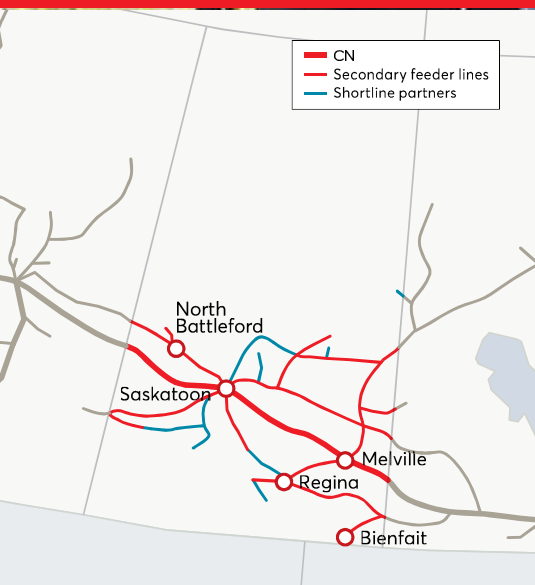


Crude



CN employees and Tree Canada volunteers planted many trees on National Tree Day in Regina, SK.

SASKATCHEWAN



SASKATCHEWAN IN NUMBERS

As at December 31, 2019

1,154
railroaders employed

\$301M
capital investments

1,946
route miles operated

\$107M
total taxes paid

\$136M
local spending

\$416K
community partnerships

TOP THREE COMMODITIES



Grain



Fertilizers



Intermodal

Grains and fertilizers, especially potash, make up a substantial portion of the traffic handled by CN in this Prairie province. Our traffic also reflects the increasing diversification of the Saskatchewan economy by handling growing volumes of consumer goods and specialty crops through our intermodal terminal in Saskatoon and Canada's first privately operated intermodal terminal located in the Chuka Creek Business Park in Regina. Both Saskatoon and Regina boast metals distribution facilities. Saskatoon also has an automotive distribution facility and a major rail classification yard. In Bienfait, we have a CargoFlo® bulk handling facility as well as forest products and metals distribution centres. Finally, in North Battleford, there is an additional forest products distribution centre.

NETWORK INVESTMENTS

In 2020, CN plans to invest about \$99 million to expand and strengthen our rail network and support safety, efficiency and long-term growth in Saskatchewan. The program will focus on the replacement of rail and ties, as well as maintenance of bridges, level crossings, culverts, signal systems and other track infrastructure.



"We appreciate CN's shared commitment to building a stronger, safer City of Melville. CN is a good corporate citizen and neighbour, which is demonstrated by continuing to create local jobs and support community development projects."

Mayor **Walter Streelasky**, Melville

COMMUNITY PARTNERSHIPS

In 2019, CN invested in many Saskatchewan-based organizations, including:

Royal Saskatchewan Museum

CN's contribution to the CN T. rex Gallery has helped breathe new life into the RSM. Since opening in May 2019, more than 130,000 visitors have come to see Scotty, the largest and oldest Tyrannosaurus rex in the world.

Mobile Crisis Services

MCS has been providing crisis intervention services to Regina and Saskatchewan since 1974. CN's donation allows the organization to create a farm stress support website and outreach program to facilitate communication between farmers and crisis workers.

Canadian Western Agribition

CWA is the largest livestock show in Canada. One of its programs is Agri-Ed, which included the "Making Your Way Safer" campaign to promote safety education for more than 6,000 young people. CN also supported the CWA Grain Expo, Canada's fourth-largest trade show.

City of Regina

More than 27,000 people visited CN's *Moving Celebration* exhibits during Agribition. Over half of the visitors were schoolchildren who had opportunities to learn and experience the history and future of CN and Canada. CN donated 100 mature trees to the City of Regina to create a CN100 Legacy Forest along the Pilot Butte Creek Pathway.

Semans and District Fire and Rescue

CN contributed toward the purchase of a fast response vehicle for the Village of Semans volunteer firefighters.



Volunteers walk along the Harte Trail in Winnipeg where CN gifted 100 trees to commemorate our centenary.

Manitoba is a major hub of CN's transcontinental rail network. Much of our traffic passes through Winnipeg's Symington Yard, our only hump yard in Western Canada. Winnipeg is also home to Transcona Shops, our main Canadian heavy railcar and locomotive repair facility, and our rail plant. In Winnipeg, we also have CargoFlo® bulk handling and automotive distribution facilities, and an intermodal terminal.

CN's modern *Claude Mongeau National Training Centre* is focused on instilling and reinforcing a strong safety culture. In 2019, over 6,000 experienced railroaders, new hires and customers received a complete range of hands-on technical training.

CN congratulates the people of Manitoba on the 150th anniversary of joining Canada. Manitoba is also the only Canadian province to enact Rail Safety Week into law.

NETWORK INVESTMENTS

In 2020, CN plans to invest over \$106 million to expand and strengthen our rail network and support safety, efficiency and long-term growth in Manitoba. Expansion projects include new work equipment and autonomous track and car inspection equipment. The maintenance program will focus on the replacement of rail and ties, as well as maintenance of bridges, level crossings, culverts, signal systems and other track infrastructure.



"CN plays an important role in moving Manitoba's economy forward. We appreciate its commitment to community and look forward to working with everyone at CN on the path to increased prosperity."

Hon. Ron R. Schuler,
Minister of Infrastructure

COMMUNITY PARTNERSHIPS

In 2019, CN invested in many Manitoba-based organizations, including:

City of Winnipeg

CN and Tree Canada commemorated CN's 100th anniversary through a special Legacy Forest planting on the Harte Trail. The gift of 100 trees was donated to the citizens of Winnipeg as part of *CN100—A Moving Celebration* and our \$1-million commitment to Winnipeg's Million Tree Challenge.

University of Winnipeg

CN is honoured to be the premiere partner of Indigenous Insights, the University of Winnipeg's innovative national educational program developed by Indigenous peoples to advance reconciliation through cultural training.

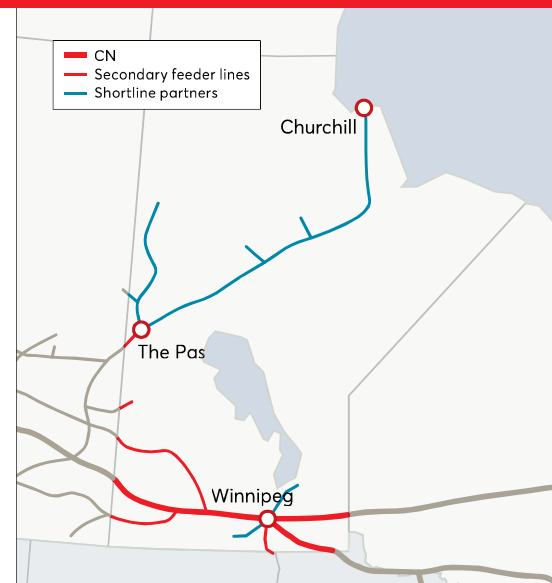
Manitoba Women's Institute

MWI is a rural women's organization that focuses on agriculture, rural development, family, personal development and community action. CN was proud to support MWI's fourth annual Manitoba Rural Women's Day, bringing rural women together to learn, connect and develop relationships.

Festival du Voyageur

Every winter since 1970, Saint-Boniface, Winnipeg's French quarter, transforms into a winter paradise and hosts the largest winter festival in Western Canada. CN supports Festival du Voyageur in celebrating the rich history and culture of the voyageur era. Voyageur, Métis and First Nations histories are brought back to life through historical interpretation, music, cuisine and entertainment at the Festival.

MANITOBA



MANITOBA IN NUMBERS

As at December 31, 2019

2,185
railroaders
employed

\$124M
capital
investments

864
route miles
operated

\$90M
total taxes
paid

\$866M
local spending

\$526K
community
partnerships

TOP THREE COMMODITIES



Intermodal



Grain



Minerals



CN presents the results of a record-breaking fundraising effort for the 11th edition of CN Cycle for CHEO. Left to right: **Graham Richardson** and **Patricia Boal** (CTV Ottawa), CHEO Dream Team **Tristan, Alexandra, Julia and Damien**, **Louis-Alexandre Lanthier** (CN), CHEO Hospital CEO **Alex Munter**, **Fiona Murray** (CN), CHEO Foundation President and CEO **Kevin Keohane**.

ONTARIO



Large volumes of traffic are handled in Ontario, much of it at MacMillan Yard – CN's largest rail classification facility and our only hump yard in Eastern Canada. Mac Yard also has railcar and locomotive repair shops. Intermodal containers are handled at CN's biggest terminal in Brampton. The Toronto area also boasts a distribution facility for automobiles, one for forest products, two for metals, a logistics park, and two CargoFlo® bulk handling facilities. In addition, CN has forest products and metals distribution centres in Brockville, a forest products distribution centre in Atikokan, and an automotive distribution centre in Windsor.

NETWORK INVESTMENTS

In 2020, CN plans to invest over \$305 million to expand and strengthen our rail network and support the safety, efficiency and long-term growth of our network in Ontario. The program includes investment in intermodal facilities, replacement of rail and ties, as well as maintenance of bridges, level crossings, culverts, signal systems and other track infrastructure.

CN has proposed to build a \$250-million Milton Logistics Hub that will create over 1,000 direct and indirect jobs. The project is undergoing a comprehensive independent environmental assessment and regulatory review, including participation of local communities and Aboriginal groups.



"CN is a major contributor to the success of our community. We are rooted together and by partnering we can prosper to benefit residents and CN. Hornepayne is committed to forging resilient relationships for future prosperity!"

Mayor **Cheryl Fort**, Hornepayne

COMMUNITY PARTNERSHIPS

In 2019, CN invested in many Ontario-based organizations, including:

Halton Learning Foundation

HLF partners with individuals, corporations and community foundations to provide funds for students in need, post-secondary scholarships, and schools to purchase tools and resources.

Milton District Hospital Foundation

CN supported the equipment priorities of the Milton District Hospital. CN also sponsored MDHF's Gift of Health Gala in support of hospital operations.

CN Cycle for CHEO

For over 10 years, CN has been the title sponsor for the Children's Hospital of Eastern Ontario's largest annual fundraiser in support of kids with cancer. 2019 was another record year in terms of overall participants, the number of CN railroaders participating, and the total amount of money raised for oncology care and research (\$1.2 million).

Wilfrid Laurier University

CN contributes to world-class research and education at the Centre for Supply Chain Management in the School of Business and Economics. This partnership includes a CN fellowship in supply chain management and CN's sponsorship of the World Class Supply Chain Summit hosted with Laurier and the Milton Chamber of Commerce.

Around the Bay Race

As the presenting sponsor, CN supported this marathon that raises money for the **St. Joseph Healthcare Foundation** in Hamilton. With over 9,000 participants, the race is North America's oldest marathon, beginning in 1892.

ONTARIO IN NUMBERS

As at December 31, 2019

3,970

railroaders employed

\$326M

capital investments

2,541

route miles operated

\$145M

total taxes paid

\$2.8B

local spending

\$5.2M

community partnerships

TOP THREE COMMODITIES



Intermodal



Automotive



Metals



CN100 celebrations in Quebec City.

QUEBEC

Our extensive rail network stretches across Quebec. Montreal is home to CN's headquarters and over 3,000 employees as well as a major rail classification yard and repair shops. CN serves the Port of Montreal, where we handle growing numbers of import/export containers. We also have an intermodal terminal in Saint-Laurent. Other CN facilities in Montreal include a logistics park, forest products, automotive and metals distribution centres, and a CargoFlo® bulk handling facility. Quebec City boasts access to a deep-water port as well as metals, automotive and forest products distribution centres. Quebec City also has a large rail classification yard.

In 2019, CN held its Annual General Meeting of shareholders in Montreal to celebrate its centenary. CN was a proud sponsor of the annual meetings of the Union of Quebec Municipalities, which also celebrated 100 years, and the Federation of Canadian Municipalities in Quebec City. CN also participated in the Quebec Ministry of Transport's Summit on Rail Transportation in Drummondville.

NETWORK INVESTMENTS

In 2020, CN plans to invest about \$218 million to expand and strengthen our rail network and support safety, efficiency and long-term growth in Quebec. The program includes various IT projects, Positive Train Control, replacement of rail and ties, as well as maintenance of level crossings, culverts, signal systems and other track infrastructure.



"We are pleased that CN is contributing to the development of Abitibi, and that it is actively participating in work aimed at providing us with a unifying and visionary rail strategy."

Jean-Maurice Matte,
Mayor of Senneterre and Chair of
the railway committee of the
Union of Quebec Municipalities

COMMUNITY PARTNERSHIPS

In 2019, CN invested in many Quebec-based organizations, including:

Équiterre

Équiterre offers concrete solutions to accelerate the transition towards a society in which individuals, organizations and governments make ecological choices that lead to a low-carbon economy and an environment free of toxic substances. CN supported their initiatives by sponsoring two fundraising cocktails in Montreal and Quebec City.

Robotics FIRST Quebec

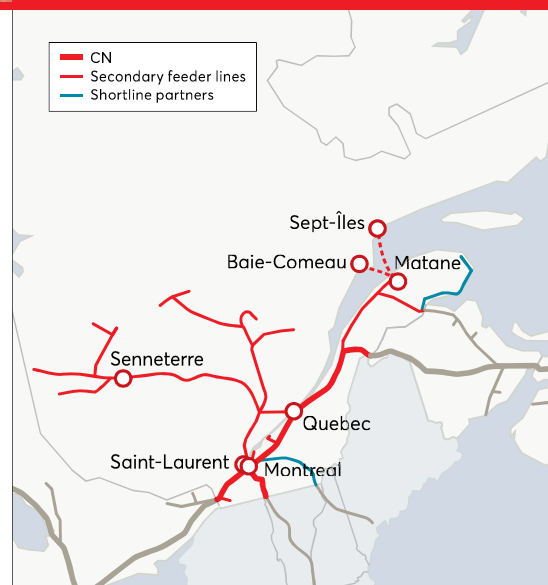
Foster Inspiration and Recognition of Science and Technology (FIRST) with young people in Quebec by engaging them in an innovative robotics mentorship program. CN's three-year commitment will develop essential skills and abilities in youth aged 6 to 14.

L'appart à moi

L'appart à moi (the Apartment of Mine) provides vulnerable young adults affected with down syndrome or other intellectual disabilities a smooth and harmonious transition to independent living. Their new supervised building shelters nine tenants, each in their own studio apartment. They share a common area for meals and activities.

Hôtel-Dieu de Roberval

CN's donation highlighted Hôtel-Dieu de Roberval's 100th anniversary and paid tribute to all those who contributed to the hospital's expansion.



QUEBEC IN NUMBERS

As at December 31, 2019

3,925
railroaders
employed

\$513M
capital
investments

2,041
route miles
operated

\$211M
total taxes
paid

\$2.1B
local spending

\$3.2M
community
partnerships

TOP THREE COMMODITIES



Intermodal



Forest Products



Metals



NEW BRUNSWICK



Members of the CN Atlantic Region Pensioners Association (in red) were joined by CN Police Constable **Steve Labrecque** (left), Green Party Leader MLA **Megan Mitton** (to Steve's left), Sackville Deputy Mayor **Ron Aiken** (in green), CN Public Affairs Manager **Tiffany Edwards** (in black), Sackville Mayor **John Higham** (back row to Tiffany's left) to plant a CN100 Legacy Forest consisting of 100 mature trees.



Forest products make up a significant part of the traffic originating or terminating in the province of New Brunswick. We also handle consumer goods and other intermodal traffic through our terminal in Moncton. Other CN facilities in Moncton include a major rail classification yard as well as an automotive distribution centre and a CargoFlo® bulk handling facility. CN's network extends to the ports of Belledune and Saint John, where we have another CargoFlo® bulk handling facility.

NETWORK INVESTMENTS

In 2020, CN plans to invest over \$76 million to expand and strengthen our rail network and support safety, efficiency and long-term growth in New Brunswick. The program will focus on rebuilding and strengthening bridges, replacement of rail and ties, rebuilding road crossing surfaces as well as maintenance work on culverts, signal systems and other track infrastructure.



"I commend CN for aspiring to become the safest railway in North America and was pleased to partner with the railway this fall in promoting rail safety in New Brunswick. As the Minister responsible for a department fully committed to building a health and safety culture in the workplace, it is encouraging to see a key partner sharing the same goal."

Hon. **Bill Oliver**,
Minister of Transportation
and Infrastructure

COMMUNITY PARTNERSHIPS

In 2019, CN invested in many New Brunswick-based organizations, including:

Business Community Anti-Poverty Initiative

BCAPI believes that when business and professional leaders work together toward a common goal, generational poverty can be eliminated in Saint John. CN's contribution supported BCIPI's "When Children Succeed" program.

Partners for Youth

Partners for Youth engages youth facing challenges in their lives and assists them in becoming contributing members of their communities by developing innovative programs and services that promote learning in safe, supportive and rewarding environments.

Special Olympics New Brunswick

Special Olympics NB is dedicated to enriching the lives of individuals with an intellectual disability through sport. CN's contribution supported the organization's The Sky Is the Limit fundraising gala, which highlighted the successes of athletes.

Miramichi Fishermen Pow Wow

CN supported the Miramichi Fishermen Pow Wow, which was organized by Regional Chief for NB and PEI Roger J. Augustine to promote peace and friendship between local and Mi'kmaq fishermen. Many chiefs and New Brunswick Minister of Aboriginal Affairs Jake Stewart attended the celebration feast.

Union of the Municipalities of N.B.

The UMN is an organization representing 60 member municipalities, whose objective is to unite the municipalities of New Brunswick in a common effort to achieve that which is to the benefit of all.

NEW BRUNSWICK IN NUMBERS

As at December 31, 2019

320
railroaders employed

\$25M
capital investments

596
route miles operated

\$17M
total taxes paid

\$59M
local spending

\$279K
community partnerships

TOP THREE COMMODITIES



Intermodal



Forest Products



Natural Gas
Liquids

CN Board Chair **Robert Pace**, Citizenship Judge **Joan Mahoney** (centre) and IRCC Supervisor **Karen Johnson** (holding Canadian flag) officiated at a citizenship ceremony for 11 new Canadians in Halifax aboard one of CN's historic business cars.



NOVA SCOTIA

Nova Scotia is home to the Port of Halifax, where CN handles all rail-served containers imported and exported through the marine facility. Halifax is the site of a major autoport, where automotive vehicles imported from overseas enter North America for distribution across the continent. One of our intermodal terminals is also located in Halifax.

NETWORK INVESTMENTS

In 2020, CN plans to invest over \$10 million to expand and strengthen our rail network and support safety, efficiency and long-term growth in Nova Scotia. The program will focus on the replacement of rail and ties, rebuilding road crossing surfaces as well as maintenance work on bridges, culverts, signal systems and other track infrastructure.



"CN is an integral pillar of our economic development infrastructure throughout the entire region. CN's continued focus on streamlining operations, business development and retention through their many intermodal partners is the kind of competitive collaboration that makes CN and Nova Scotia a dynamic partner in today's global economy."

Hon. **Geoff MacLellan**,
Government House Leader

COMMUNITY PARTNERSHIPS

In 2019, CN invested in many Nova Scotia-based organizations, including:

Mission to Seafarers Halifax

The Halifax Mission offers seafarers help and support when their ships arrive in port. CN sponsored the Mission's annual fundraising luncheon. CN also made an extra donation in the wake of Hurricane Dorian, which hit the Halifax community very hard.

City of Halifax

CN and Tree Canada commemorated CN's 100th anniversary through a special Legacy Forest planting in Fort Needham Memorial Park. The gift of 100 trees was donated to the citizens of Halifax as part of CN100—A Moving Celebration.

Halifax Chamber of Commerce

CN was pleased to sponsor the Halifax Business Awards, the Chamber's most glamorous event of the year. This gala event boasts a spectacular night of entertainment, prestige and celebration, recognizing risktakers and the success of Halifax's thriving business community.

Canadian Cancer Society

CN was proud to sponsor the first Cancer Survivor Daffodil Garden in Atlantic Canada, which will be an important green space for rejuvenation, inspiration and education for all those touched by cancer.



NOVA SCOTIA IN NUMBERS

As at December 31, 2019

338
railroaders
employed

\$26M
capital
investments

162
route miles
operated

\$9M
total taxes
paid

\$31M
local spending

\$116K
community
partnerships

TOP THREE COMMODITIES



Intermodal



Automotive



Minerals



United States Network

— CN
— Secondary feeder lines
— Shortline partners

UNITED STATES IN NUMBERS

As at December 31, 2019

7,249

railroaders employed

US\$899M

capital investments

5,948

route miles operated

US\$282M

total taxes paid

US\$4.5B

local spending

US\$1.4M

community partnerships



Vernon Marsh, WI
Photo by David Barone



CN employee ambassadors gathered to celebrate Black History Month with community leaders at the National Civil Rights Museum in Memphis, TN.

CN's extensive network in the United States is a seamless and fully integrated part of our transcontinental North American system. Our rail lines run north-south from the northern border of Minnesota down to New Orleans, through the Chicago area, with lines extending west to Nebraska and east through Michigan, Pennsylvania and New York. About one-third of our rail network and employees are in the United States. CN directly serves industrial, petrochemical, coal, grain, fertilizer, automotive and consumer goods markets in 16 states.

CN's substantial investments in our U.S. operations are keeping our network fluid, helping us accommodate increased demand for freight services, and freeing up rail capacity in Chicago. CN's sizable presence in the U.S. is the product of a series of rail acquisitions and investments that have extended our network reach south, north, west and east of Chicago, as well as our unique ring road around the city.

Since 2010, CN has invested about US\$8 billion in our U.S. operations.

Today, CN has over 7,000 employees in the United States. Homewood, a Chicago suburb, is home to our U.S. headquarters and a state-of-the-art training centre. With roughly 25% of our freight traffic originating, terminating or travelling through the city, CN's Chicago focus is on safety, network efficiencies, close collaboration with other freight and passenger carriers, and delivering solid customer service.

COMMUNITY PARTNERSHIPS

CN contributed to several national non-profit organizations in the U.S. in 2019, including:

- Operation Lifesaver
- United Way
- America in Bloom
- Global Farmer Network
- National Civil Rights Museum
- American Thresherman Association
- The ALS Association
- Ducks Unlimited
- The Leadership Foundation
- Habitat for Humanity
- Boy Scouts of America
- One Step Initiative



Dr. Peter Navarro (left), Assistant to President Trump and Director of the White House Office of Trade and Manufacturing Policy, and U.S. Congressman Pete Stauber (Minnesota) visit the CN Ore Docks in Duluth.

MINNESOTA



Minnesota is an important gateway from Canada into the U.S. via Ranier and south to the port city of Duluth on Lake Superior. Turning west near Longwood, WI, CN's track heads towards the Twin Cities of Minneapolis-Saint Paul, one of the top 15 markets in the U.S.

The North Star State is home to CN's Iron Ore Supply Chain, which brings taconite pellets from the Minnesota Iron Range mines to the CN docks in Duluth and Two Harbors. There, the pellets are loaded onto Great Lakes ships for transport to the lower Great Lakes. CN's major facilities in Minnesota include an intermodal terminal in Duluth, a rail classification yard and railcar/locomotive repair shop in Proctor, a yard near the Two Harbors iron ore dock, and the Duluth iron ore dock itself. There is also a yard in Ranier where CN trains cross the U.S.-Canada border.

NETWORK INVESTMENTS

In 2020, CN plans to invest about US\$22 million to expand and strengthen our network and support safety, efficiency and long-term growth in Minnesota. The program includes work on our docks, replacement of rail and ties, maintenance of bridges, level crossings, culverts, signal systems and other track infrastructure.



"In Minnesota's Eighth Congressional District, many of our critical industries rely on CN to safely transfer goods to markets across North America. I am grateful to CN for helping to unleash the economic engine in our local communities and I look forward to continuing this strong partnership for years to come."

U.S. Congressman **Pete Stauber**

COMMUNITY PARTNERSHIPS

In 2019, CN invested in several Minnesota-based organizations, including:

United Way

The United Way improves lives by mobilizing the caring power of the community to advance the common good. CN supported communities in Greater Duluth and Northeastern Minnesota.

Friends of the Band Shell Park

The Two Harbors City Band was organized in 1897 and performs weekly concerts in the Paul Gauche Memorial Band Shell located in Thomas Owens Park in downtown Two Harbors. CN's donation is also helping to support the Two Harbors Performing Arts Center.

Never Surrender and ALS Association

Never Surrender raises money to fight ALS and help people with ALS and their families in Minnesota, North Dakota, South Dakota and Wisconsin. Through our *Railroaders in the Community* program, CN contributed toward the fight against ALS.

East Basketball Association

CN railroader **Brian Conklin** spends about 100 hours each year helping to coach basketball in Duluth. Because travel costs to tournaments add up quickly, Brian is grateful that his volunteer hours spent coaching qualified for three CN Railroaders in the Community grants.

MINNESOTA IN NUMBERS

As at December 31, 2019

512
railroaders
employed

US\$74M
capital
investments

426
route miles
operated

US\$13M
total taxes
paid

US\$129M
local spending

US\$90K
community
partnerships

TOP THREE COMMODITIES



Iron Ore



Minerals



Forest Products



For five years, **Debra Steiner**, CN Midwest Train Reporting Representative in Wisconsin, has been collecting toys for families in need during the holiday season.

WISCONSIN

CN serves many local producers and general merchandise customers in Wisconsin, most notably from Milwaukee and Green Bay on Lake Michigan. We also have intermodal terminals in Chippewa Falls and Arcadia. Since 2001, CN has invested over US\$1 billion in infrastructure upgrades on our Wisconsin network to help create safe, efficient and competitive supply chain connections for our customers.

Our two biggest rail facilities in the Badger State are classification yards in Stevens Point and North Fond du Lac. Stevens Point is the heart of CN's North Division and a key location on CN's core route between the U.S.-Canada border and Chicago, IL.

NETWORK INVESTMENTS

In 2020, CN plans to invest over US\$110 million to expand and strengthen our rail network and support safety, efficiency and long-term growth in Wisconsin. The program includes a new auto compound in New Richmond, maintenance of our vessels, Positive Train Control, replacement of rail and ties, as well as maintenance of bridges, level crossings, culverts, signal systems and other track infrastructure.



"From my time as a police chief to now being in the legislature, I have been deeply impressed by the importance railroads put on safety. CN's unmatched US\$1.3 billion of private investment in their infrastructure is helping ensure Wisconsin goods get safely and efficiently to market."

Rep. **Jesse L. James**

COMMUNITY PARTNERSHIPS

In 2019, CN invested in several Wisconsin-based organizations, including:

United Way

The United Way improves lives by mobilizing the caring power of the community to advance the common good. CN supported the United Way in the following communities: Brown County, Fond du Lac Area, Greater Chippewa Valley, Manitowoc County, Marathon County, Oshkosh Area, Portage County, Racine County, Tri-City Area.

America in Bloom

CN promoted beautification in communities along our Wisconsin network by planting trees and shrubs.

North Fondy Fest

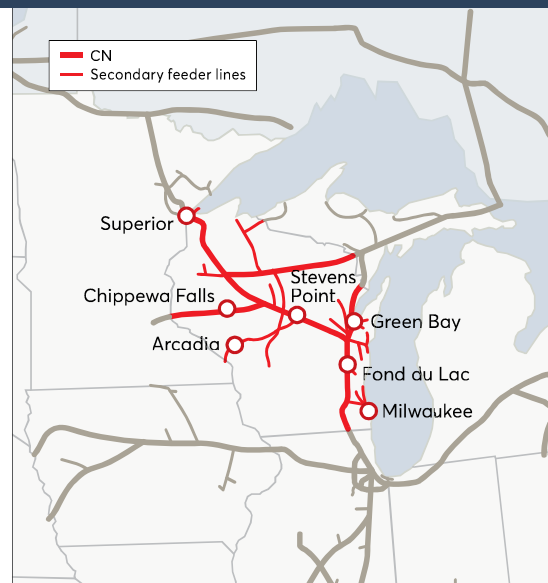
CN supported the 31st annual North Fondy Fest celebrating pride in the North Fond du Lac community with fun activities for the whole family.

Solon Springs Volunteer Fire Department

CN's network runs through the heart of Solon Springs and CN dangerous goods officers have provided multiple training sessions to their emergency responders. In 2019, CN contributed toward the purchase of a six-person all-terrain emergency vehicle.

St. Michael's Foundation

As the philanthropic arm of Ascension St. Michael's Hospital and Ascension Medical Group, St. Michael's Foundation supports the health of Stevens Point and surrounding communities.



WISCONSIN IN NUMBERS

As at December 31, 2019

1,413

railroaders employed

US\$116M

capital investments

1,428

route miles operated

US\$21M

total taxes paid

US\$240M

local spending

US\$165K

community partnerships

TOP THREE COMMODITIES



Sand



Coal



Forest Products



State Representative **Julie Brixie** speaks at the kickoff of Rail Safety Week in East Lansing.
Photo by Jim West/Alpha Presse

MICHIGAN



CN is the largest of three Class I railroads operating in Michigan. CN's operations cross the state's Lower Peninsula with rail yards in Battle Creek, Flint, Port Huron and Flat Rock. CN also has a railcar/locomotive repair shop in Battle Creek. In the Upper Peninsula of the Wolverine State, CN has rail yards in Escanaba and Gladstone.

The Michigan Department of Environmental Quality has awarded four CN yards with their Clean Corporate Citizen (C3) certification: Flat Rock, Flint, Port Huron and Battle Creek. C3 recognizes state-regulated companies that have demonstrated strong environmental performance and a commitment to continual improvement. CN was the first transportation company to be C3 certified.

One in four finished automobiles built in Michigan is moved on a CN train. CN has an automotive distribution facility, two CN CargoFlo® bulk handling centres as well as forest products and metals distribution facilities in the state.

Michigan is home to the Paul Tellier Tunnel between Port Huron and Sarnia, which serves as the border crossing for CN train traffic moving between Eastern Canada and the U.S. Midwest. CN has another international rail crossing at Sault Ste. Marie. CN also has an intermodal facility in Ferndale, in suburban Detroit. CN hosts several Michigan Amtrak trains.

NETWORK INVESTMENTS

In 2020, CN plans to invest about US\$59 million to expand and strengthen our rail network and support safety, efficiency and long-term growth in Michigan. The program will focus on continued investment in Positive Train Control, expansion of the Flint auto compound, autonomous track inspection railcars, the replacement of rail and ties, as well as maintenance of bridges, level crossings, culverts, signal systems and other track infrastructure.



"This year I had the opportunity to travel from Duluth to Sault Ste. Marie with CN and experience firsthand their workforce and what they accomplish daily. CN's lasting commitment to Michigan and the Great Lakes region has a deep impact on our day-to-day lives, our local and regional economies, and our nation."

U.S. Congressman **Jack Bergman**

COMMUNITY PARTNERSHIPS

In 2019, CN invested in several Michigan-based organizations, including:

United Way

The United Way improves lives by mobilizing the caring power of the community to advance the common good. CN supported the United Way in the following communities: Capital Area (Lansing), Delta County, Eastern Upper Peninsula, Genesee County, Southeastern Michigan, St. Clair County.

America in Bloom

CN promoted beautification in communities along our Michigan network by planting trees and shrubs.

Port Huron Fire Department

CN contributed toward the purchase of eight new SCBA bottles and to send two firefighters for hazmat training at the Security and Emergency Response Training Center in Pueblo, CO.

Escanaba High School Robotics

Foster Inspiration and Recognition of Science and Technology (FIRST) with young people at the Escanaba High School by engaging them in an innovative robotics mentorship program.

MICHIGAN IN NUMBERS

As at December 31, 2019

1,095
railroaders employed

US\$54M
capital investments

904
route miles operated

US\$855K
total taxes paid

US\$112M
local spending

US\$153K
community partnerships

TOP THREE COMMODITIES



Automotive



Intermodal



Forest Products



Farley, IA

Through our subsidiary, the Chicago, Central & Pacific Railroad, CN's rails stretch the breadth of Iowa, from the Missouri River in the west to the Mississippi in the east. We carry a wide variety of manufactured and industrial products like food, machinery, electrical equipment, chemical products and primary metals. In addition to serving local businesses, CN's ethanol franchise is centred in the Hawkeye State with several plants along the route between Dubuque and Sioux City and Council Bluffs. The largest rail yard and facility on CN's Iowa network is in Waterloo.

NETWORK INVESTMENTS

In 2020, CN plans to invest over US\$35 million to expand and strengthen our rail network and support safety, efficiency and long-term growth in Iowa. The program will focus on continued investments in Positive Train Control as well as the replacement of rail and ties and maintenance of bridges, level crossings, culverts, signal systems and other track infrastructure.



"Railways help move Iowa's agricultural and manufactured products to markets throughout the country. Our workforce depends on this component of our nation's infrastructure. We're very fortunate to have ample rail service throughout Iowa, like CN that serves the local elevator in New Hartford where we market grain from our family farm."

U.S. Senator **Chuck Grassley**

COMMUNITY PARTNERSHIPS

In 2019, CN invested in several Iowa-based organizations, including:

Global Farmer Network

Based in Des Moines, the Global Farmer Network amplifies the farmers' voice in promoting trade, technology, sustainable farming, economic growth, and food security.

United Way

The United Way improves lives by mobilizing the caring power of the community to advance the common good. CN supported the United Way in Cedar Valley.

Knights of Columbus

CN railroader **Tom Bloom** devotes more than 40 hours each year to the Maynard council of the Knights of Columbus. The Knights have various fundraisers throughout the year to help needy families in the area. They also sponsor Coats for Kids and the Special Olympics. Tom is also a captain for the Maynard Volunteer Fire Department. His work has qualified for three *CN Railroaders in the Community* grants, which helped purchase nozzles for fire hoses and computers for a local school.

Habitat for Humanity

Habitat for Humanity brings communities together to help families build strength, stability and independence through affordable homeownership. CN conductor **Adam Schrodt** recently joined Habitat in Fort Dodge. He has devoted over 100 hours so far helping with building projects for qualified families and working at the Habitat ReStore, which raises funds by selling quality new and used building materials.

IOWA



IOWA IN NUMBERS

As at December 31, 2019

262
railroaders
employed

US\$22M
capital
investments

574
route miles
operated

US\$4M
total taxes
paid

US\$24M
local spending

US\$47K
community
partnerships

TOP THREE COMMODITIES



Grain



Minerals

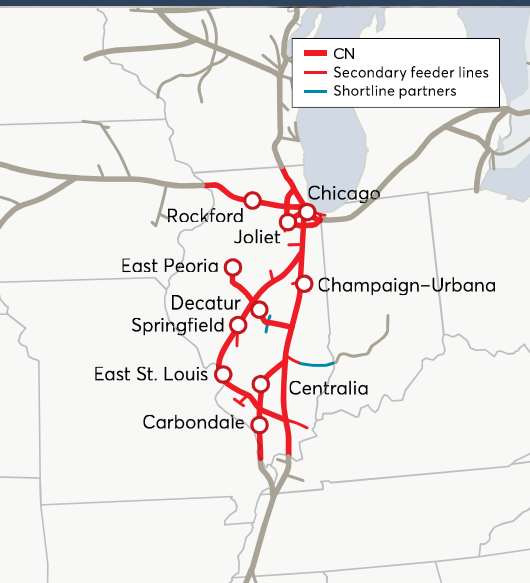


Refined Petroleum
Products



CN employees organized a 5-km run in support of Rail Safety Week in Homewood.

ILLINOIS



Illinois is CN's largest state in terms of operations and employees. Our routes from throughout North America converge in Chicago. Homewood, a Chicago suburb, is home to CN's U.S. headquarters and a modern training centre. CN Campus is focused on instilling and reinforcing a strong safety culture. In 2019, nearly 3,000 experienced railroaders, new hires and customers received a complete range of hands-on technical training.

Adjacent to CN Campus is Markham Yard and Woodcrest Shop, the hub of CN's mechanical function in the USA. We also have facilities in Centralia and Champaign-Urbana. To the north is CN's Chicago Intermodal Terminal. Smaller intermodal facilities are in Joliet and Decatur. The Chicago area also boasts three CargoFlo® bulk handling centres as well as automotive and metals distribution facilities and a logistics park. CN hosts Amtrak intercity passenger trains in Illinois and Metra commuter trains in Chicago.

In 2019, CN, Saint Mary's University and the American Petroleum Institute hosted the International Safety Culture Summit in Chicago.

NETWORK INVESTMENTS

In 2020, CN plans to invest over US\$161 million to expand and strengthen our rail network and support safety, efficiency and long-term growth in Illinois.



"Investment in our infrastructure is crucial to growing our economy, creating jobs and connecting people. In Congress, I'll continue to work alongside companies like CN, who my staff and I engage with on a regular basis, to improve our communities and keep them safe."

Rep. Cheri Bustos

COMMUNITY PARTNERSHIPS

In 2019, CN invested in several Illinois-based organizations, including:

United Way

The United Way improves lives by mobilizing the caring power of the community to advance the common good. CN supported the United Way in the following communities: Champaign County, Decatur and Mid-Illinois, Metropolitan Chicago, Southern Illinois, and Will County.

America in Bloom

CN promoted beautification in communities along our Illinois network by planting trees and shrubs. One tree planting took place in the City of West Chicago.

Illinois Association of Chiefs of Police Foundation

The ILACPF raises public awareness and resources to foster public safety. The CN Police Service is a member of the ILACPF. For the past six years, CN has been the sole railroad sponsor of the Illinois Rail Safety Week campaign.

The Magnificent Mile

For the first time, CN participated in The Magnificent Mile Tree-Lighting Parade, the third-largest parade in the United States. With Little Obie and a CN Police cruiser rolling down Michigan Avenue, CN railroaders and their families spread the message about how important it is to be safe around train tracks.

Cancer Support Center

CSC gives strength, guidance and support to anyone living with a cancer diagnosis, as well as to their loved ones, at no cost. CN sponsored a fundraiser event "Let's Have A Party" with live music, games and raffles.

ILLINOIS IN NUMBERS

As at December 31, 2019

1,825
railroaders employed

US\$187M
capital investments

1,253
route miles operated

US\$35M
total taxes paid

US\$1.0B
local spending

US\$247K
community partnerships

TOP THREE COMMODITIES



Intermodal



Coal



Grain



Bringing the rail safety message to the annual Labor Day Parade in Northwest Indiana with the Lake County Pipes and Drums Corps and "Little Obie."

INDIANA

CN's main line from the Detroit area to our primary U.S. hub in Chicago passes through the northwest corner of Indiana. While the number of route miles CN operates in Indiana is relatively small, the impact of the state could not be more significant. Gary is home to Kirk Yard, CN's largest rail yard in the U.S., located on the former Elgin, Joliet & Eastern Railway. CN has invested US\$169 million to modernize and expand Kirk Yard, one of only two CN hump yards in the United States. In collaboration with the Indiana Railroad, CN opened an intermodal facility in Indianapolis in 2013.

NETWORK INVESTMENTS

In 2020, CN plans to invest about US\$8 million to expand and strengthen our rail network and support safety, efficiency and long-term growth in Indiana. The program will focus on the continued investments in Positive Train Control, the replacement of rail and ties, as well as maintenance of bridges, level crossings, culverts, signal systems and other track infrastructure.



"Keeping communities safe is a shared task, and CN is a tremendous partner for first responders across Indiana."

Chief of Police **Gregory S. Mance**,
Griffith Police Department

COMMUNITY PARTNERSHIPS

In 2019, CN invested in several Indiana-based organizations, including:

United Way

The United Way improves lives by mobilizing the caring power of the community to advance the common good. CN supported the United Way in the following communities: Lake Area, Porter County and St. Joseph.

Tri-Town Safety Village

Partnering with the CN Police Service for 15 years, the Tri-Town Safety Village educates school-age children about railroad safety, fire prevention and personal safety. CN contributed to the Village's Christmas fundraising gala, which was also attended by *Little Obie*.

One Region

One Region is a non-profit that strives to grow population, attract and retain talent, and increase household income in Lake, Porter, and LaPorte counties. CN sponsored One Region's fundraising luncheon.

Girls on the Run Northwest Indiana

Girls on the Run of Northwest Indiana serves Lake, Porter, LaPorte, Jasper, Starke, Newton and Pulaski counties. Over 2,500 girls participate in the running program each year. CN fully funded approximately 64 girls in need to participate in the program at no cost to their families.

Griffith Police K-9

Since 2012, the Griffith Police K-9 program has allowed for greater outreach to the Town of Griffith and surrounding communities. CN contributed toward the addition of a new K-9 and a second handler to allow for greater enforcement coverage within the Town of Griffith.



INDIANA IN NUMBERS

As at December 31, 2019

416

railroaders employed

US\$16M

capital investments

102

route miles operated

US\$3M

total taxes paid

US\$74M

local spending

US\$80K

community partnerships

TOP THREE COMMODITIES



Intermodal



Coal



Metals



VIP visit to Toledo's Lang Yard: **Jim Golombeski** (CN Superintendant), **David Wirt** (Office of U.S. Rep. Bob Latta), **Jane Ruuolo** (Office of U.S. Rep. Marcy Kaptur), State Senator **Teresa Fedor**, **Benjamin Lynn** (Office of State Rep. Lisa Sobecki), **Andrea Waldock Niethold** (CN Government Affairs).

OHIO



CN's track extends to a yard in Toledo for interchange with eastern railroads. With a focus on local interests and the ability to link industries, extending our reach and providing flexibility, we count on our subsidiaries, the Bessemer and Lake Erie Railroad (BLE) and Grand Trunk Western Railroad (GTW), to help us deliver in Ohio. The BLE connects at Conneaut docks.

NETWORK INVESTMENTS

In 2020, CN plans to invest about US\$15 million to expand and strengthen our network and support safety, efficiency and long-term growth in Ohio. The program will focus on maintenance of our vessels, work at Conneaut Dock, replacement of rail and ties, as well as maintenance of bridges, level crossings, culverts, signal systems and other track infrastructure.



"CN is a critical player in the robust transportation network that serves Northeast Ohio, ensuring the safe transportation of iron ore from Minnesota to our commercial port in Conneaut Harbor and then on to other states like Pennsylvania. I look forward to continuing to work with CN to build on the economic strength these operations have brought to Ohio's 14th Congressional District."

Congressman **Dave Joyce**

COMMUNITY PARTNERSHIPS

In 2019, CN invested in several Ohio-based organizations, including:

America in Bloom

CN promoted beautification in communities along our Ohio network by planting trees and shrubs.

United Way

The United Way improves lives by mobilizing the caring power of the community to advance the common good. CN supported the United Way in Ashtabula County and Greater Toledo.

Girl Scouts of North East Ohio and Buckeye Band Boosters

Cathy J. Marcy, wife of CN crane operator at P&C Dock **Daurel Marcy**, is a jack-of-all-trades at the Girl Scouts of North East Ohio and Buckeye Band Boosters. In the past year, Cathy devoted more than 150 hours chaperoning at various activities, helping with fundraising, and sewing patches on vests for the scouts and altering band uniforms. Cathy has earned CN Railroaders in the Community grants for both organizations.

OHIO IN NUMBERS

As at December 31, 2019

50
railroaders employed

US\$14M
capital investments

4
route miles operated

US\$237K
total taxes paid

US\$63M
local spending

US\$72K
community partnerships

TOP THREE COMMODITIES



Iron Ore



Automotive



Refined Petroleum Products



Conneautville, PA
Photo by Christopher Myers

PENNSYLVANIA

CN owns and operates a fully integrated supply chain that transports iron ore directly from mines to mills entirely with CN ships and trains.

CN's main line runs from our marine bulk facilities in Conneaut, OH, on Lake Erie, where our Great Lakes ships unload iron ore. Our trains then move the iron ore to steel plants in the Pittsburgh area.

NETWORK INVESTMENTS

In 2020, CN plans to invest over US\$4 million to strengthen our rail network and support safety, efficiency and long-term growth in Pennsylvania. The program will focus on maintenance of our vessels, replacement of rail and ties, as well as maintenance of bridges, level crossings, culverts, signal systems and other track infrastructure.



"CN is critical to Pennsylvania's economy. From its role in getting raw materials to steel mills, to ensuring homes, schools and businesses have heat in cold winters, to bringing food from family farms to family tables, freight rail is at the very foundation of who we are as a Commonwealth and as a nation."

Rep. **Kerry A. Benninghoff**

COMMUNITY PARTNERSHIPS

In 2019, CN invested in several Pennsylvania-based organizations, including:

United Way

The United Way improves lives by mobilizing the caring power of the community to advance the common good. CN supported the United Way in Butler County and Mercer County.



PENNSYLVANIA IN NUMBERS

As at December 31, 2019

61

railroaders employed

US\$6M

capital investments

157

route miles operated

US\$217K

total taxes paid

US\$746M

local spending

US\$6K

community partnerships

TOP THREE COMMODITIES



Crude



Metals



Minerals



CN's Fulton Yard, Fulton, KY

KENTUCKY



CN has two main-line corridors running through the western tip of Kentucky, linking CN's network in Illinois to Tennessee and points south to the Gulf Coast. Amtrak's *City of New Orleans* passenger rail service operates on CN tracks and stops in Fulton.

NETWORK INVESTMENTS

In 2020, CN plans to invest about US\$3 million to expand and strengthen our rail network and support safety, efficiency and long-term growth in Kentucky. The program will focus on continued investments in Positive Train Control, the replacement of rail and ties, as well as maintenance of bridges, culverts, signal systems and other track infrastructure.



"CN's significant role in transporting Kentucky's goods across North America makes them a reliable economic partner for our West Kentucky businesses and communities. I am thrilled to see CN continue to invest in Kentucky's railroad infrastructure, further cementing the 1st Congressional District as a major logistics hub for the agriculture and energy sectors. CN provides critical support for our rural communities when it comes to facilitating products, and their commitment to far West Kentucky is good for the region's economy and way of life."

Rep. **James Comer**

COMMUNITY PARTNERSHIPS

In 2019, CN invested in several Kentucky-based organizations, including:

Bardwell City Fire Department

CN railroader **Bryant McCuan** has devoted close to 300 hours this year working for the Bardwell City Fire Department. In addition to being on call for fires, rescue squad help and vehicle accidents, he also does training every week. Bryant qualified for his second CN *Railroaders in the Community* grant, which was invested in protective gear and clothing for the firefighters.

St Mary's Food Pantry

CN railroader **Michael McGowan** volunteers more than 50 hours each year at the local food pantry in LaCenter, helping wherever he can by shopping for groceries, stocking shelves, carrying groceries for clients, keeping the food pantry clean, and performing light maintenance work.

KENTUCKY IN NUMBERS

As at December 31, 2019

29
railroaders employed

US\$20M
capital investments

98
route miles operated

US\$2M
total taxes paid

US\$28M
local spending

US\$3K
community partnerships

TOP THREE COMMODITIES



Minerals



Plastics



Chemicals



U.S. Surface Transportation Board Vice-Chairman **Patrick Fuchs** (centre) and Board Member **Marty Oberman** (right) discuss rail safety and other issues with **Orville Neuels**, Manager of CN's Memphis Intermodal Operations.

TENNESSEE

Western Tennessee is CN's gateway to the south. CN's yard in Memphis is a major freight handling point and the hub of CN's U.S. operations south of Chicago. It is one of only two hump yards in the U.S. (CN has four hump yards on its entire network) and serves as an interchange point with four other Class I railroads. The Memphis Yard is also the location of a major CN railcar/locomotive repair shop.

An important CN intermodal terminal is in Memphis at the Frank Pigeon Industrial Park. CN also serves President's Island, an industrial core in Memphis. The birthplace of rock 'n' roll boasts distribution facilities for forest products, metals and automobiles as well as a CN CargoFlo® bulk handling centre and a logistics park. Amtrak's *City of New Orleans* service operates on CN tracks and stops in Memphis. More than 500 CN railroaders live and work in Memphis.

NETWORK INVESTMENTS

In 2020, CN plans to invest about US\$42 million to expand and strengthen our rail network and support safety, efficiency and long-term growth in Tennessee. The program will focus on yard upgrades, replacement of rail and ties, as well as maintenance of bridges, level crossings, culverts, signal systems and other track infrastructure.



"Memphis is the transportation and distribution hub for the whole country, and we value the role CN plays in that success. While hauling valuable freight, CN continues to support Memphis by providing jobs and forming community partnerships that build on an already strong relationship."

Mayor **Jim Strickland**, Memphis

COMMUNITY PARTNERSHIPS

In 2019, CN invested in several Tennessee-based organizations, including:

University of Memphis

Through the Southeast Transportation Workforce Center in the Herff College of Engineering, CN supported transformational educational experiences for K-12 students in Memphis, particularly those from low-income families and ethnicities underrepresented in transportation and STEM professions.

United Way

The United Way improves lives by mobilizing the caring power of the community to advance the common good. CN supported the United Way of the Mid-South.

Shelby Farms Park Conservancy

Shelby Farms Park is a 4,500-acre green space in Memphis. CN sponsored their Earth Day celebrations.

National Civil Rights Museum

Located at the former Lorraine Motel in Memphis where Dr. Martin Luther King Jr. was assassinated more than 50 years ago, the National Civil Rights Museum tells the story of the struggle for human rights in America. In 2019, CN sponsored a luncheon at the museum in honour of Black History Month where CN presented several donations to local causes.

St. Jude Children's Research Hospital

St. Jude advances cures and prevention of pediatric diseases through research and treatment. In May 2020, CN employees, friends and family will paddle a dragon boat for St. Jude. *Little Obie* will be on hand to give patients a ride and promote rail safety. CN is a Sustaining Partner of St. Jude.



TENNESSEE IN NUMBERS

As at December 31, 2019

649

railroaders employed

US\$57M

capital investments

173

route miles operated

US\$5K

total taxes paid

US\$34M

local spending

US\$172K

community partnerships

TOP THREE COMMODITIES



Intermodal



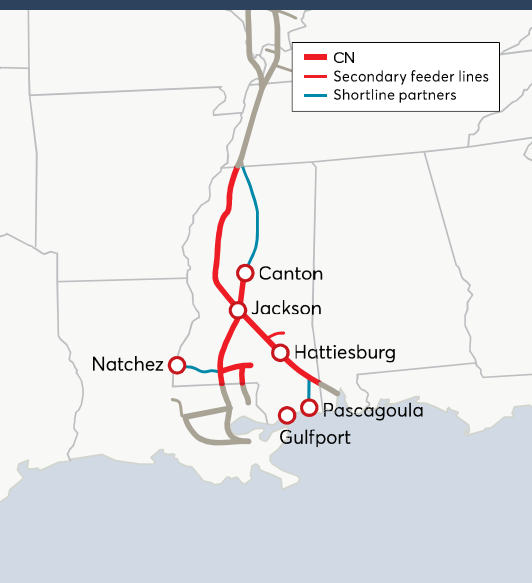
Coal



Grain



MISSISSIPPI



CN's network criss-crosses Mississippi, with a rail yard in Jackson serving as a hub for petroleum headed to the western part of the Magnolia State, coal moving east to Alabama, grain shipping south to the Gulf Coast for export, and chemical products headed north to the Midwest. Intermodal products destined throughout North America are handled through our intermodal terminal in Jackson. Amtrak's *City of New Orleans* service stops in Jackson at CN's rail yard. CN also has an automotive distribution facility serving the Nissan assembly plant in Canton.

NETWORK INVESTMENTS

In 2020, CN plans to invest over US\$51 million to expand and strengthen our rail network and support safety, efficiency and long-term growth in Mississippi. The program will focus on continued investment in Positive Train Control, the replacement of rail and ties, as well as maintenance of bridges, level crossings, culverts, signal systems and other track infrastructure.



"Hattiesburg forged its identity as 'the Hub City' due to its proximity to other regional commercial centres, all connected by a thriving rail industry. CN is an important part of the fabric of transportation infrastructure in Mississippi, and we look forward to a continued partnership to grow Hattiesburg's economy and enhance the quality of life for our citizens."

Mayor **Toby Barker**, Hattiesburg

COMMUNITY PARTNERSHIPS

In 2019, CN invested in several Mississippi-based organizations, including:

America in Bloom

CN promoted beautification in communities along our Mississippi network by planting trees and shrubs.

Hinds Community College

Founded in 1917, Hinds is the largest community college in the state of Mississippi. Since 2003, CN has provided hundreds of scholarships to students who would not otherwise be able to pay for their education in industrial trades (i.e., welding, electrical, mechanical).

United Way

The United Way improves lives by mobilizing the caring power of the community to advance the common good. CN supported the United Way in the Capital Area and Southeast Mississippi.

Boy Scout Troop 119

CN railroader **John Piper** volunteers more than 50 hours throughout the year for the Boy Scout troop in Brookhaven. During summer camp 2019, John taught the BSA railroading merit badge and helped with various summer camp duties.

Good Samaritan Center

Since 1972, Good Samaritan's mission has been to help low-income families and individuals in crisis situations access resources to find positive, long-lasting solutions. In 2019, CN matched the charitable contributions of employees to Good Sam.

MISSISSIPPI IN NUMBERS

As at December 31, 2019

459

railroaders employed

US\$51M

capital investments

575

route miles operated

US\$15M

total taxes paid

US\$78M

local spending

US\$115K

community partnerships

TOP THREE COMMODITIES



Automotive



Forest Products



Fertilizers



Jim Gabel received an award in recognition of 25 years of volunteer service with the Mobile Police Department.

In addition to access to the Port of Mobile, CN's network connects to our CargoFlo® bulk handling as well as metals and minerals distribution facilities in Mobile, which handle petroleum products from Western Canada and coal from the Midwest.

As an important Gulf Coast gateway to Mid-America, Alabama's only deep-water seaport, the Port of Mobile, allows quick access to major inland hubs such as Memphis, Chicago and Canada via CN's extensive network. The Alabama State Port Authority's three-phase expansion project extends the dock at the Port of Mobile to allow for simultaneous berth of two Post-Panamax vessels and brings annual capacity to 650,000 TEUs. The dock extension leverages operational efficiencies generated by newly constructed yard capacity, applied technology, additional outbound gates, and two Super Post-Panamax and two Post-Panamax ship-to-shore container cranes. The ASPA is also planning to modernize Mobile Harbor to accommodate larger vessels and improve transit efficiencies. Construction could begin in late 2020. A new roll-on/roll-off terminal for automotive imports is also planned for 2020 at the Port of Mobile.

NETWORK INVESTMENTS

In 2020, CN plans to invest about US\$1.4 million to strengthen our rail network and support safety, efficiency and long-term growth in Alabama. The program will focus on continued investments in Positive Train Control as well as the replacement of rail and ties and maintenance of bridges, level crossings, culverts, signal systems and other track infrastructure.



"CN has played a major role in the growth we've seen at the Port of Mobile and throughout our economy in Alabama."

Congressman **Bradley Byrne**

COMMUNITY PARTNERSHIPS

In 2019, CN invested in several Alabama-based organizations, including:

United Way

The United Way improves lives by mobilizing the caring power of the community to advance the common good. CN supported the United Way in Southwest Alabama.

Firefighters Safety Foundation

CN Railroader in the Community and retired locomotive engineer **Jim Gabel** devotes around 500 hours each year as a volunteer chaplain for the Mobile Fire-Rescue Department. In addition to working to support firefighters and their families, Jim also counsels victims of fires and vehicle accidents through prayer, scripture and song. Jim has been a volunteer chaplain in Mobile for more than 25 years.

ALABAMA



ALABAMA IN NUMBERS

As at December 31, 2019

9
railroaders
employed

US\$689K
capital
investments

27
route miles
operated

US\$338K
total taxes
paid

US\$4M
local spending

US\$4K
community
partnerships

TOP THREE COMMODITIES



Forest Products



Chemicals



Intermodal



LOUISIANA



At the southern terminus of CN's North American network, Louisiana handles growing volumes of traffic, most notably in the triangle formed by Hammond, Baton Rouge and the Port of New Orleans. CN's major yards are in Baton Rouge, Geismar and Harrahan (Mays Yard) outside of New Orleans. At Mays Yard, CN connects to the New Orleans Public Belt Railroad, which links the city's six Class I railroads. CN also has an intermodal facility in New Orleans. Amtrak's *City of New Orleans* service terminates in New Orleans.

The Port of New Orleans has an intermodal terminal adjacent to its Napoleon Avenue Container Terminal providing on-dock access for all rail shipments. The Mississippi River Intermodal Terminal is a modern, efficient transfer terminal, offering on-dock access and helping to grow CN's container volumes.

NETWORK INVESTMENTS

In 2020, CN plans to invest about US\$58 million to expand and strengthen our rail network and support safety, efficiency and long-term growth in Louisiana. The program includes a multi-year project to rebuild the McComb Spillway Bridge, replacement of rail and ties, as well as maintenance of bridges, level crossings, culverts, signal systems and other track infrastructure.



"Louisiana is one of two places in America where six Class I railroads converge. CN serves New Orleans and our industrial corridor on the Mississippi River, and helps Louisiana participate in \$5 billion in annual trade with Canada. We're proud that CN continues to invest in our people and infrastructure, linking Louisiana to the global economy."

Governor **John Bel Edwards**

COMMUNITY PARTNERSHIPS

In 2019, CN invested in several Louisiana-based organizations, including:

America in Bloom

CN promoted beautification in the communities along our Louisiana network by planting trees and shrubs.

United Way

The United Way improves lives by mobilizing the caring power of the community to advance the common good. CN supported the United Way in the Capital Area and Greater New Orleans.

Louisiana Art and Science Museum

Housed along CN's tracks in the Yazoo and Mississippi Valley Railroad Company Depot in Baton Rouge, the museum seeks to enhance the understanding and appreciation of art and science by presenting educational and entertaining experiences that encourage discovery, inspire creativity, and foster the pursuit of knowledge. CN supported the museum's annual fundraising event, CHROMA: Color Your Senses.

A.P. Foundation

The A.P. Foundation's purpose is to connect people with autism and special needs with others like themselves. CN helped the organization create activities for the special needs community, along with their parents and guardians, to get together.

Tangipahoa Parish Sheriff's Office

The Tangipahoa Parish Sheriff's Office is devoted to preserving the quality of life in Tangipahoa Parish by maintaining the community as a safe place to live, work and play. CN supported the TPSO Mounted Division's ninth annual rodeo, one of the largest rodeos in the Southeast.

LOUISIANA IN NUMBERS

As at December 31, 2019

328

railroaders employed

US\$87M

capital investments

227

route miles operated

US\$6M

total taxes paid

US\$28M

local spending

US\$65K

community partnerships

TOP THREE COMMODITIES



Chemicals



Plastics



Coal

Michigan Senators **Peter J. Lucido**, **Aric Nesbitt** and **Wayne Schmidt** sign the rail safety pledge in the State Capitol.





♥ /  **CAISSE
DE
BIENFAISANCE**
4435\$
♥ / Heart&Stroke
#BigBike

Employees from Montreal, QC, ride a "Big Bike" to raise funds for the Heart & Stroke Foundation.

CN Employees' and Pensioners' Community Fund



CAISSE DE BIENFAISANCE
DES EMPLOYÉS ET RETRAITÉS DU CN

CN EMPLOYEES' AND PENSIONERS'
COMMUNITY FUND

Last year's campaign met with unprecedented success, raising a total of more than \$2 million. Over the past 10 years, the Fund has raised more than \$18.5 million in donations to assist more than 400 charities specializing in health and research, community well-being, child support and humanitarian aid. The Fund directs every dollar donated directly to the designated organizations.

CN Employees' and Pensioners' Community Fund, which has been in existence for more than 50 years, stands out as a Canadian leader due to its exemplary practices. The Community Fund, run by CN employees and pensioners acting on behalf of their colleagues, organizes fundraising activities and annual campaigns in support of various Canadian charities. Examples include:



Left to right: **Suzanne Dalzell**, Strategic Partnerships and Executive Director, CN Community Boards; **Fiona Murray**, CN Vice-President, Government and Public Affairs; **Darrell Fox**, Terry Fox's brother; and **Savanna Carpenter**, Suzanne Dalzell's daughter.



Employees from CN's Information and Technology Department shop for groceries to fill Christmas baskets for disadvantaged families in Montreal, QC.

I&T CHRISTMAS BASKETS

The CN Information and Technology Christmas Basket initiative started in 1973 with \$706 in donations helping five families with a total of 17 children. In 2019, these donations have grown to about \$35,000, which allowed the team to help 34 families with 97 children. In the 46 years that I&T Christmas Baskets has been in operation, close to \$700,000 has been raised to help disadvantaged Montreal families enjoy a nicer holiday. Each basket contains two weeks of food for each family as well as toys and clothes for the children.

TERRY FOX RUN

On September 15, 2019, CN was proud to continue Terry Fox's legacy by participating in the 39th annual Terry Fox Run for cancer research. Over the years, the Terry Fox Run has grown to involve millions of participants in over 60 countries and is the world's largest one-day fundraiser for cancer research. CN employees, pensioners and their families ran, walked or rode in Montreal, QC, Oakville, ON, Prince George, BC, Moncton, NB, and Winnipeg, MB. Along with CN's matching donation of \$25,000, the teams raised more than \$37,000 to fund cancer research.

CN Employees' and Pensioners' Community Fund

935 de La Gauchetière Street West,
2nd Floor
Montreal, Quebec
H3B 2M9

Toll-free: 1.877.552.7555
Email: communityfund@cn.ca

communityfundcn.com

At CN, we are proud to be your neighbour and we work hard every day to conduct our business in ways that earn your trust.
Calgary, AB.



CN Community Boards

CN is in the process of creating community boards to guide our CN Stronger Communities Fund's decisions and strengthen community partnerships. Through our community boards, CN is putting funding decisions in the hands of local community and business leaders who know their communities best. More to come!

British Columbia Community Board

Christy Clark (Chair), Celso Boscariol, QC, Warren Lee, Mike McDonald, Jason McLean, Darrell Mussatto, Blake Olsen, David Radford, Marcia Smith, Lindsay Brumwell (Secretary)

Edmonton Community Board

Douglas Goss, QC, AOE (Chair), Hugh J. Bolton, FCA, F. ICD, LLD (Hon), Sarah Chan (MA), Sam Jenkins, Ashif Mawji, Dave Mowat, Shauntelle Paul, Doug Ryhorchuk, Suromitra Sanatani, LL.B, ICD.D, Angua J. Watt, W. C. (Butch) Whiteman, Dawn Newton (Secretary)

Winnipeg Community Board

David Angus (Chair), Adam Beck, Jim Feeny, Diane Gray, Paul Hackett, Dwight MacAulay, CVO, Mariette Mulaire, CITP/FIBP, Dayna Spiring, Jasdeep Devgan (Secretary)



Saskatchewan Community Board

Brad Wall (Chair), Raymond E. Ahenakew, Doreen Eagles, Chris Guérette, ICD.D, Gerald Guest, Doug Hodson, Raymond Kazadi, Chris Lane, Blaine Phillips, Barb Ryan, Mubarik Syed, Lindsay Brumwell (Secretary)



Halifax Community Board

Left to right: Roy Argand, Andrew de Freitas, Janet MacMillan, Robert Dempsey, Gina Kinsman, Al Abraham (Chair), Tiffany Edwards (Secretary), Chris Lydon. Absent: Robert Ghiz, Doug MacDonald



Answering Your Questions

Trains blocking roadways for extended periods are a concern in my community. What can be done to reduce the number of blocked crossings?

While CN makes every effort not to block crossings, there are unforeseen instances such as weather, mechanical failure or loss of air pressure that can cause a train to stop, which may result in a blocked crossing. CN crews are aware when a train is blocking a road crossing and make every effort to clear the passage as soon as possible.

In Canada, no part of a train or engine may stand on any part of a public crossing for longer than five minutes when vehicular or pedestrian traffic requires passage. However, this does not apply to private crossings. When emergency vehicles require passage, railways must clear both public and private crossings as quickly as possible. For further rules surrounding blocked crossings, please visit the Transport Canada website at tc.gc.ca where this information can be found under the Rail heading.

In the United States, the Federal Railroad Administration does not regulate the length of time a train may block an at-grade crossing.

The CN property in my community is not being maintained adequately. What is CN doing about this?

We make every effort to maintain our property and we are committed to business practices that protect the natural environment, prevent pollution, reduce our greenhouse gas emissions and conserve natural resources. Waste management is important to us and we are addressing this issue with two key initiatives: removing old rail ties from our rights-of-way and establishing an aggressive waste reduction program for our buildings and yards.

The crossings in my community are in poor condition. What is CN doing to address this?

We recognize the importance of maintaining the condition of crossings for which we are responsible. We inspect our crossings on a regular basis and make repairs as needed. CN crews fix hundreds of crossings each year.

Residents in my community are complaining about trains whistling at all hours. Can CN stop using whistles?

While we understand that whistling may be disturbing at times, federal regulations in the U.S. and Canada mandate whistling at all public crossings. Train whistles are safety devices that alert motorists and pedestrians to the presence of an approaching train. Locomotive engineers follow a detailed set of instructions that outline when a whistle must be sounded and the whistling sequence to be used. Train crews will also use the whistle if there is a work project in the area to notify the work gang on or near the track that a train is approaching. Horns also can be used if there is a trespasser on the tracks.

In certain circumstances, a crossing may be exempt from whistling requirements. In Canada, the complete application procedure to pursue anti-whistling measures may be found on the Transport Canada website at tc.gc.ca under Rail Safety.

In the United States, further information on the process surrounding the establishment of Quiet Zones can be found on the Federal Railroad Administration website at railroads.dot.gov.

What can be done about idling trains near my house?

CN crews are trained on fuel conservation practices to reduce our carbon footprint, including locomotive shutdowns in our yards. However, locomotives may need to be left idling due to various operating requirements such as weather and maintaining air pressure for braking and starting systems.

Is it safe to cross railway tracks? Can I take photos on railway property?

No. It is illegal and dangerous to walk on or along a railway track. In Canada and the United States, railways are private property and individuals trespassing on railway property can face arrest and receive fines. You could also lose your life or a limb while trespassing. Railway tracks should only be crossed at designated, authorized crossings. Crossing tracks at any other location is considered trespassing.

As a general practice, unauthorized photography or filming on railway property is prohibited. A picture might be worth 1,000 words, but no snapshot is ever worth your life.

Who should I contact?

Should you have any further concerns with these matters or any other aspect of CN's operations, please contact the CN Public Inquiry line at **1.888.888.5909**, or via email at contact@cn.ca. A representative will follow up with the appropriate personnel regarding your concerns.

In case of an emergency, you are encouraged to contact the CN Police Service emergency number – **1.800.465.9239, option 3** – which is posted at every public crossing on our network. This phone number is staffed 24 hours a day, seven days a week.

How do I stay connected with CN?

cn.ca



facebook.com/CNrail



linkedin.com/company/cn



twitter.com/CNRailway



TRESPASSING ON RAILWAY TRACKS IS DANGEROUS

Always keep a safe distance from trains.
Occupying railway property and tracks is illegal.

Everyone's safety depends on it!

===== DID YOU KNOW? =====



The average train
needs at least 2 km
(1.25 miles) to stop



Trains can often appear slower and
farther away than they actually are



Today's trains are
remarkably quiet and you
may not hear them coming

**See something unsafe?
Say something!**

Call CN Police at 1-800-465-9239