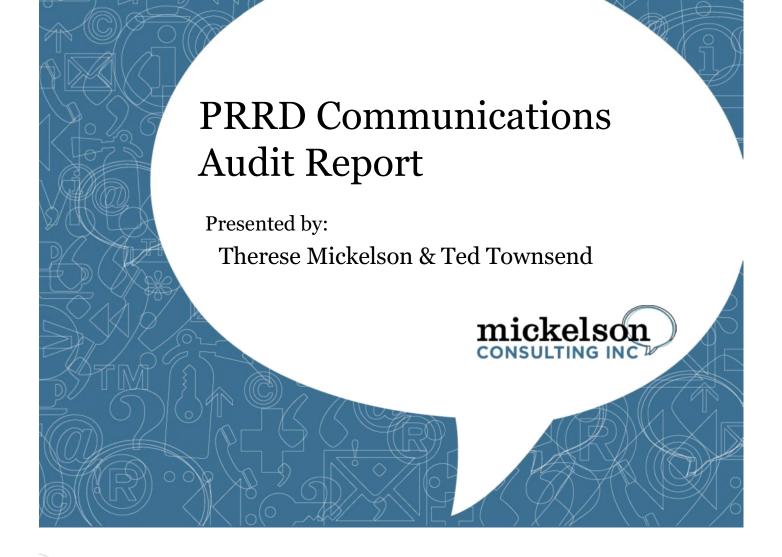


## Committee of the Whole Meeting Revised Agenda

April 15, 2021, 10:00 a.m. 1981 Alaska Avenue, Dawson Creek, BC

**Pages** 1. **CALL TO ORDER** 2. **ADOPTION OF AGENDA** 3. **GALLERY COMMENTS OR QUESTIONS** 4. **DELEGATIONS** 2 4.1. Mickelson Consulting Inc. - PRRD Communications Audit Presentation 5. **REPORTS** 9 5.1. 2020 Recycling Services Financial Recap - ENV-SWC-038 (referred from March 25, 2021 Board Meeting) 6. **MEDIA QUESTIONS** 7. **ADJOURNMENT** 



### **Audit Methodology**

### Organizational Needs Assessment

Interviews with department managers and key support staff (11 participants)

Interviews with Board Chair and Vice Chair

Review Strategic Plan

#### Policy/Procedure Review

Assessed 11 existing and draft policies, procedures and guidelines

# **Best Practices Comparison**

Four local governments, including regional districts and municipalities

### **Communications Activities Review**

Staff workshop and feedback 9625ms

#### Department Structure Evaluation

Assessed roles, reporting, capacity and resources

# **Tactics Analysis**

Assessed digital and print tactics for tone, message, design and use of technology

### **Audit Team**

- Audit completed by Therese Mickelson, Ted Townsend and Sarah Talinas of Mickleson Consulting
- Team leads each have more than 30 years of experience in local government:
  - Lead communicators for two of BC's largest municipalities
  - · Consultants and instructors
- Strategic graphic design: brand and logo development and campaigns



### **Summary of Key Themes**

### Solid foundation:

- Many good practices in place internal & external
- Communications and engagement is a priority
- Embedded in Strategic Plan and budget
- Support for IAP2 principles/best practices
- Department staff support broadens team



### **Summary of Key Themes**

### Challenges:

- Large geographic area & limited internet
- Lack of understanding about PRRD role/programs/services
- Extensive community engagement in 2021
- Need consistent standards, policies, procedures and training
- Missing strategic messaging

Website is key but needs updating



### **Summary of Key Themes**

### Opportunities:

- New communications team expertise
- Technology solutions for improved efficiency and quality
- Best practices IAP2, branding, tactics
- Updated policies and procedures
- Improved coordination and role clarity
- Training technology, communications skills, policies and procedures





### **External Communications**

- Update the website
- Apply social media best practices:
  - Guide for dealing with inappropriate comments
  - Focus on Facebook and Twitter with more engaging content
  - Leverage industry stakeholders platforms
- Apply PRRD brand consistently
- Expand tactics and apply best practices
  - Increase proactive media relations



### **Internal Communications**

- Encourage increased use of WINK for news updates
- Make WINK the automatic default page for staff when they sign on to computer
- Encourage more questions/comments at all-staff meetings
- Set up central communications resource area on WINK



### **Community Engagement**

- Create comprehensive calendar
- Coordinate collaboration across departments
   bundle campaigns together
- Develop Community Engagement Plan with IAP2 principles and practices
- Apply strategic messaging
- Leverage Bang the Table application and provide training
- Communications has high-level oversight for communications contractors



### Structure, Policies & Procedures

- Revise and expand Communications Policy
- Update Communications Manual/Procedures
- Update brand guidelines
- Implement software solutions
- Provide staff training
- Provide clarity on roles/responsibilities
- Schedule regular communications meetings and processes



### **Conclusion**

### Implementing recommendations

- Many of the recommendations can be achieved easily
- Work already underway website upgrade, software investments, decentralized team coordination, strategic messaging
- Recommendations prioritized: key actions for 2021, others for future consideration



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#### **REPORT**

To: Solid Waste Committee Report Number: ENV-SWC-038

From: Gerritt Lacey, Solid Waste Manager Date: March 4, 2021

**Subject: 2020 Recycling Services Financial Recap** 

#### **RECOMMENDATION:**

That the Solid Waste Committee receive the report titled "2020 Recycling Services Financial Recap – ENV – SWC - 038", which provides an update on the Peace River Regional District's Recycling programs for information.

#### **BACKGROUND/RATIONALE:**

The purpose of this report is to update the Solid Waste Committee (SWC) on the Peace River Regional District's (PRRD) Recycling programs through 2020.

The PRRD collects and markets recyclable material throughout the region by the use of two contracts:

- Recycle BC
- 2. Regional Recycling Contract

#### **Recycle BC**

The service agreement with Multi-Material BC Society (MMBC), now Recycle BC (RBC), was entered into in November of 2013 for a 5-year term. This agreement was extended in 2018 for another 5 year term which ends in December of 2023. Through this agreement, material is collected at a series of manned depots. Once material is collected at the depots, the cost of transportation to market is born by RBC, with the PRRD receiving a market value based on fixed rates for each material type.

The table below shows the 12 sites that collect RBC material and the site type: RBC Depots

Location of Service Area	Site Type
Buick Creek Transfer Station	Depot
Cecil Lake Transfer Station	Depot
Goodlow Transfer Station	Satellite
Kelly Lake Transfer Station	Satellite
Moberly Lake Transfer Station	Depot
Pink Mountain Transfer Station	Satellite
Prespatou Transfer Station	Depot
Rolla Transfer Station	Depot
Tumbler Ridge Recycling Depot	Depot
Tomslake Transfer Station	Depot
Upper Halfway Transfer Station	Depot
Wonowon Transfer Station	Depot

Staff Initials: 4 Dept. Head: Paulo Eichelberger CAO: Shawn Dahlen Page 1 of 8

There are 7 streams of materials that are collected through the RBC program, these are:

- 1. Coloured Styrofoam
- 2. White Styrofoam
- 3. Paper and Cardboard
- Mixed Containers

- 5. Other Flexible Plastics
- 6. Plastic Film
- 7. Glass

The costs associated for providing the recycling services for these 7 streams are broken out in three categories:

- 1. Collection PRRD Staff time to move material from satellite sites to the depots.
- 2. Market Costs Fixed rate per tonne, depending on material stream and collection method (Bailed vs loose). 25, 2021 and referred to cow
- 3. Education Top Up Fixed rate per household in the servicing area.

A breakdown of the costs for the RBC contract during 2020 is provided below:

2020 RBC Recycling Recap

	2020
Tonnage	94.7358
Collection	-\$6,585
Market Gain	\$16,514.77
Average Unit Rate	\$104.82/tonne
<b>Education Top Up</b>	\$32,194.92

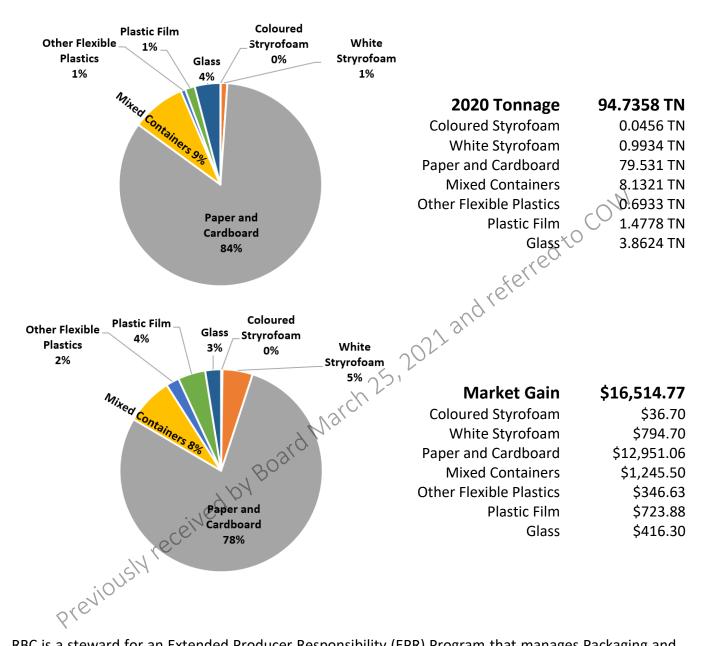
The collection costs the PRRD paid in 2020 are from two operational items:

- 1. Moving materials from the satellite sites to the closest depots. This was approximately \$1,905 in 2020.
- 2. Moving mega bags from the wooden coops to rig mats at the depots in preparation for collection. This was approximately \$4,680 in 2020.

In the fall of 2020, 9 recycling sheds were added at the transfer station depots. These sheds eliminated the need for field services staff to move materials from the coops to the rig mats, saving the cost in future years.

The PRRD splits market gains with the District of Tumbler Ridge (DTR). The DTR operates the Tumbler Ridge depot with District staff. When the PRRD receives the market gain for materials coming from that site, the funds are transferred to the DTR. In 2020, the Tumbler Ridge depot contributed 66% of the total tonnage, and received \$10,276.81 in market gains.

Charts illustrating how each of the 7 streams contributed to tonnage and market gain for 2020 have been included below:



RBC is a steward for an Extended Producer Responsibility (EPR) Program that manages Packaging and Printed Paper (PPP). The intension of EPR programs is that the cost of materials to their end of life is the responsibility of the manufacturer. These manufacturers put funds into a program which is run by a steward entity (in this case, RBC). When utilized properly, an EPR program should bear 100% of the cost of handling the material which they are responsible for.

#### **Regional Recycling Contract**

The contract was awarded to Recycle-It Resource Recovery (R3) on August 4, 2016. This is a five-year contract, which runs from March 1, 2017 until February 28, 2022. This contract handles recyclable materials that are not being collected through stewardship programs, such as Recycle BC. The material is collected at a series of manned and unmanned depots across the PRRD.

The table below outlines the number of depots and their service areas throughout the region: R3 Depot Service Areas

Location of Service Area	Minimum Number of Depots
Bessborough Landfill	1
Charlie Lake	1
Chetwynd	2
Dawson Creek	5
Fort St. John	5
Hudson's Hope	1
Mile 62.5	1
Pouce Coupe	1
Taylor	1

one municipal comme

Along with the depots that being serviced, R3 also handles the municipal commingled curbside material collected in Dawson Creek, Fort St. John, Pouce Coupe, and Tumbler Ridge.

There are 8 streams of materials that R3 collects, which are:

- 1. Commingled Curbside 5. Hard Plastics (HPL)
- Mixed Waste Paper (MWP)
   Shredded Office Paper (SQP)
   Styrofoam (SYF)
- 4. Old Corrugated Cardboard (OCC) 8. Glass (GLS)
- The costs associated for providing the recycling services for these 8 streams are broken out in two categories:
  - 1. Collection and Processing Fixed Rate (\$/Tonne) applied to each stream.
  - 2. Market Costs Variable cost for each stream that can change daily, it includes transportation to markets and market value. These Costs are viewed as either a Market Loss<sup>1</sup> or a Market Gain<sup>2</sup> and are invoiced monthly.

Through the Contract with R3, market costs are handled in 3 ways:

Material	Market Loss	Market Gain
Commingled Curbside	100% payable by PRRD	100% paid to PRRD
Mixed Waste Paper	50% payable by PRRD 50% payable by R3	100% paid to PRRD
Remaining 6 Streams* (SOP,OCC,HPL,MTL,SYF,GLS)	100% payable by R3	100% paid to PRRD

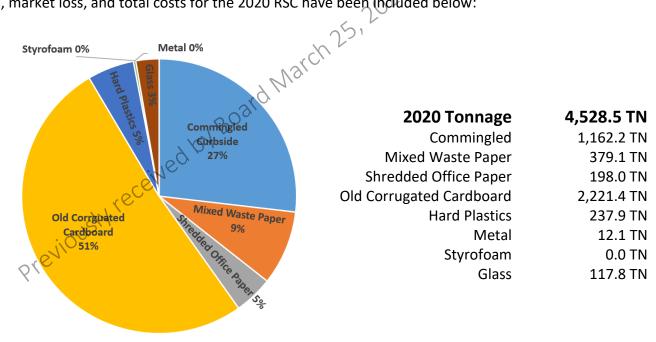
<sup>&</sup>lt;sup>1</sup> Market Loss: When the sum of all costs to take the material to market nets as a negative value in the invoicing month.

<sup>&</sup>lt;sup>2</sup> Market Gain: When the sum of all costs to take the material to market nets as a positive value in the invoicing month.

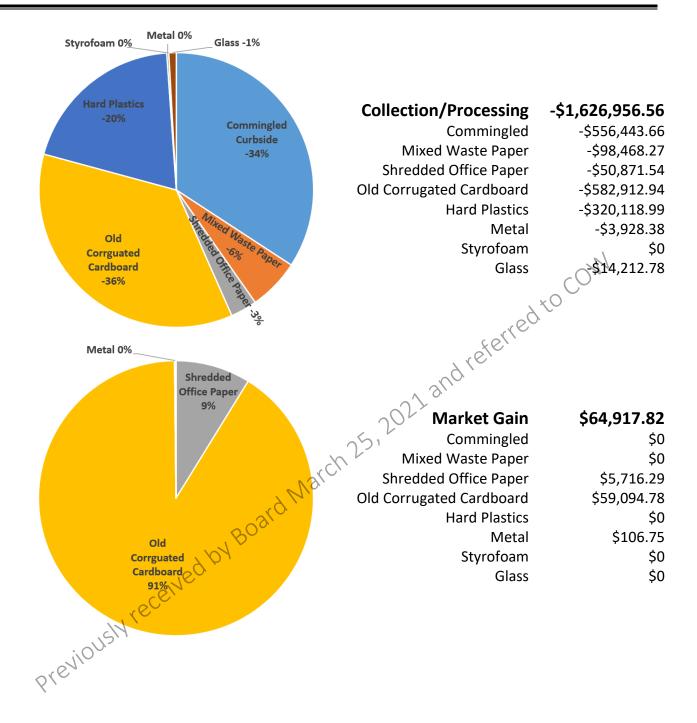
In 2020, \$2,103,147 was budgeted for the Recycling Services Contract (RSC). A breakdown of the total tonnages and costs for 2020 vs 2019 has been provided below: 2020 RSC Recap

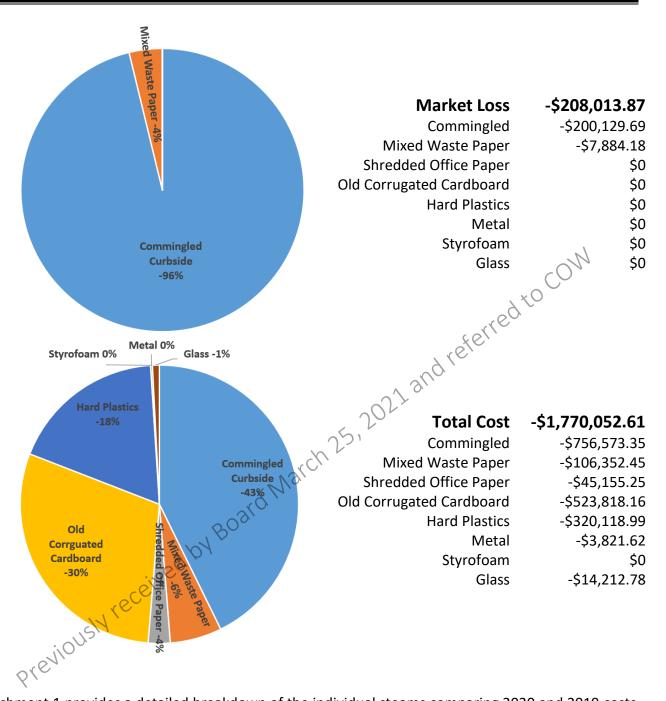
	Total Recycling Costs	2019	2020	% Change
ө	Total Tonnage	4527.54	4328.46	-4%
Rat	Collection/Processing Rate	-\$380.45	-\$375.87	-1%
Jnit Rate	Market Rate	-\$55.34	-\$33.06	40%
ر ر	Average Unit Rate (\$/tonne)	-\$435.78	-\$408.93	-6%
ost	Collection/Processing Cost	-\$1,722,485.69	-\$1,626,956.56	-6%
n Cc	PRRD Market Gain	\$2,281.98	\$64,917.82	χO 2745%
Stream Cost	PRRD Market Loss	-\$252,821.65	-\$208,013.87	-18%
St.	Total PRRD Cost	-\$1,973,025.36	-\$1,770 <sub>0</sub> 052.61	-10%

Charts illustrating how each of the 8 streams contributed to tonnage, collection/processing, market gain, market loss, and total costs for the 2020 RSC have been included below:



<sup>\*</sup>The market loss/gain is determined by adding all six streams in the invoicing month, rather than handling as individual streams per month.





Attachment 1 provides a detailed breakdown of the individual steams comparing 2020 and 2019 costs and market values.

#### **ALTERNATIVE OPTIONS:**

1. That the Solid Waste Committee provide further direction.

#### **STRATEGIC PLAN RELEVANCE:**

X Not Applicable to Strategic Plan.

#### **FINANCIAL CONSIDERATION(S):**

In 2020 the material handled through the RBC program provided the PRRD with a net loss of -\$347.04 or -\$10.50/tonne, when the tonnage and market gain of Tumbler Ridge is removed from the total program. This loss is attributed to extra field service time needed through the transition into recycling sheds.

In 2020 the material handled through the RSC program provided the PRRD with a net loss of -Attachments:

1. RCS 2020 vs 2019 Stream Summaries

Previous W received by Previous W recei \$1,770,052.61 or -\$408.93/tonne. This can be attributed to the PRRD funding 100% of

#### 2020 Recyclable Stream Data

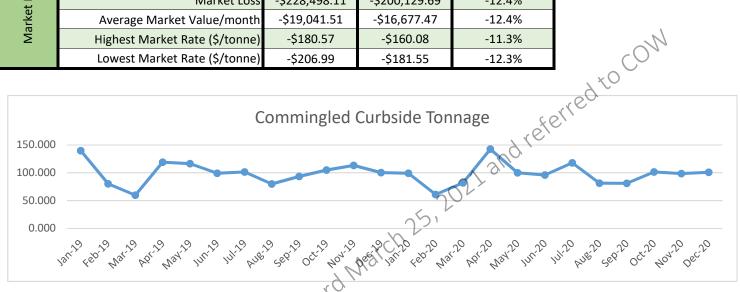
	Total Recycling Costs	2019	2020	% Change
o O	Total Tonnage	4527.54	4328.46	-4.4%
Rate	Collection/Processing Rate	-\$380.45	-\$375.87	-1.2%
Unit	Market Rate	-\$55.34	-\$33.06	40.3%
$\supset$	Average Unit Rate (\$/tonne)	-\$435.78	-\$408.93	-6.2%
Cost	Collection/Processing Cost	-\$1,722,485.69	-\$1,626,956.56	-5.5%
u Cc	PRRD Market Gain	\$2,281.98	\$64,917.82	2744.8%
Stream	PRRD Market Loss	-\$252,821.65	-\$208,013.87	-17.7%
Str	Total PRRD Cost	-\$1,973,025.36	-\$1,770,052.61	-10.3%

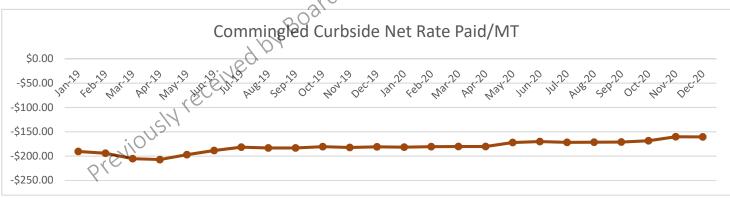
	Remaining 6 Streams	2019	2020	% Change
ө	Total Tonnage	2762.88	2787.13	0.9%
Rat	Collection/Processing Rate	-\$373.14	-\$348.76	-6.5%
Jnit Rate	Market Rate	\$0.83	\$23.29	2720.0%
)	Average Unit Rate (\$/tonne)	-\$372.32	-\$325.47	-6.5% 2720.0% -12.6% -5.7%
ost	Collection/Processing Cost	-\$1,030,948.64	-\$972,044.63	-5.7%
U CC	PRRD Market Gain (100%)	\$2,281.98	\$64,917.82	2744.8%
Stream Cost	PRRD Market Loss (0%)	\$0.00	\$0.00	-716,
Str	Total PRRD Cost	-\$1,028,666.66	-\$907,126.81	-11.8%
ata	Total Market Value	-\$53,505.54	\$56,434.73	205.5%
t Dã	Market Gain	\$20,377.30	\$99,974.58	390.6%
Market Data	Market Loss	-\$73,882.84	-\$43,539.85	-41.1%
Ř	Average Market Rate	-\$19.37	\$20.25	204.6%

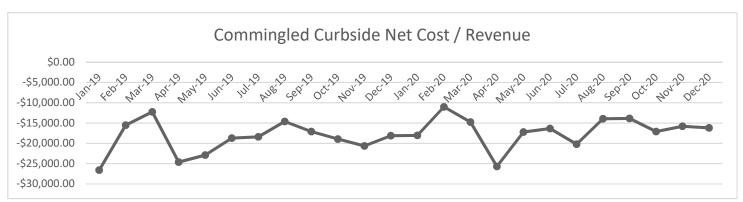
		1	13/10	
	Commingled Curbside	2019	2020	% Change
ө	Total Tonnage	1207.60	1162.23	-3.8%
Rat	Collection/Processing Rate	-\$458.92	-\$478.77	4.3%
Unit Rate	Market Rate	\$189.22	-\$172.19	9.0%
n	Average Unit Rate (\$/tonne)	-\$648.14	-\$650.97	0.4%
ost	Collection/Processing Cost	-\$554,193.17	-\$556,443.66	0.4%
υ Cc	PRRD Market Gain (100%)	\$0.00	\$0.00	-
Stream Cost	PRRD Market Loss (100%)	-\$228,498.11	-\$200,129.69	-12.4%
Str	Total PRRD Cost	-\$782,691.28	-\$756,573.35	-3.3%

	Mixed Waste Paper	2019	2020	% Change
a	Total Tonnage	557.06	379.10	-31.9%
Rate	Collection/Processing Rate	-\$246.55	-\$259.74	5.4%
Unit	Market Rate	-\$43.66	-\$20.80	52.4%
	Average Unit Rate (\$/tonne)	-\$290.21	-\$280.54	-3.3%
ost	Collection/Processing Cost	-\$137,343.88	-\$98,468.27	-28.3%
Ŭ L	PRRD Market Gain (100%)	\$0.00	\$0.00	-
Stream Cost	PRRD Market Loss (50%)	-\$24,323.54	-\$7,884.18	-67.6%
Str	Total PRRD Cost	-\$161,667.42	-\$106,352.45	-34.2%

	Commingled Curbside	2019	2020	% Change
a	Total Tonnage	1207.60	1162.23	-3.8%
Rati	Collection/Processing Rate	-\$458.92	-\$478.77	4.3%
Jnit Rate	Market Rate	-\$189.22	-\$172.28	8.9%
	Average Unit Rate (\$/tonne)	-\$648.14	-\$650.97	0.4%
Ε	Collection/Processing Cost	-\$554,193.17	-\$556,443.66	0.4%
Stream	Market Cost (100% Gain   100% Loss)	-\$228,498.11	-\$200,129.69	-12.4%
St	Total PRRD Cost	-\$782,691.28	-\$756,573.35	-3.3%
	Total Market Value	-\$228,498.11	-\$200,129.69	-12.4%
ata	Market Gain	\$0.00	\$0.00	-
Market Data	Market Loss	-\$228,498.11	-\$200,129.69	-12.4%
ırke	Average Market Value/month	-\$19,041.51	-\$16,677.47	-12.4%
Σ	Highest Market Rate (\$/tonne)	-\$180.57	-\$160.08	-11.3%
	Lowest Market Rate (\$/tonne)	-\$206.99	-\$181.55	-12.3%







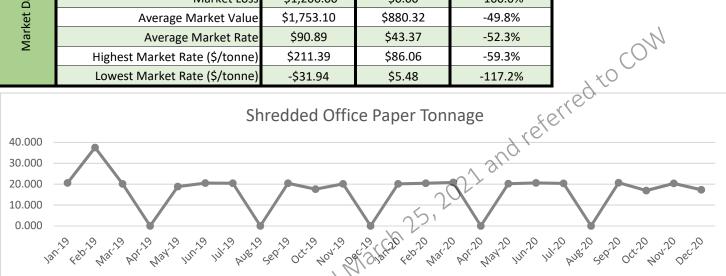
	Mixed Waste Paper	2019	2020	% Change
a)	Total Tonnage	557.06	379.10	-31.9%
Rate	Collection/Processing Rate	-\$246.55	-\$259.74	5.4%
Jnit	Market Rate	-\$43.66	-\$20.80	52.4%
	Average Unit Rate (\$/Tonne)	-\$290.21	-\$280.54	-3.3%
Ε	Collection/Processing Cost	-\$137,343.88	-\$98,468.27	-28.3%
Stream	Market Cost (100% Gain   50% Loss)	-\$24,323.54	-\$7,884.18	-67.6%
St	Total PRRD Cost	-\$161,667.42	-\$106,352.45	-34.2%
	Total Market Value	-\$48,647.17	-\$15,768.36	-67.6%
ata	Market Gain	\$0.00	\$0.00	-
Market Data	Market Loss	-\$48,647.07	-\$15,768.36	-67.6%
ırke	Average Market Value/month	-\$4,053.93	-\$1,576.84	-61.1%
Σ	Highest Market Rate (\$/tonne)	-\$35.77	-\$20.00	-44.1%
	Lowest Market Rate (\$/tonne)	-\$84.67	-\$233.09	175.3%

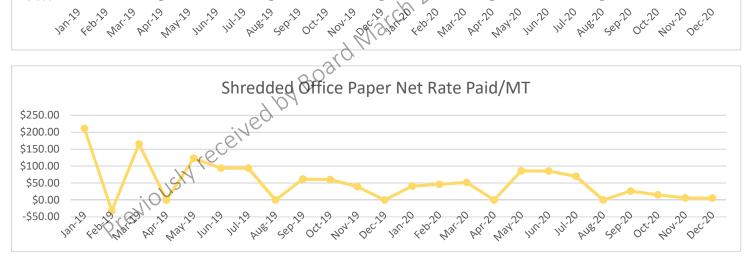


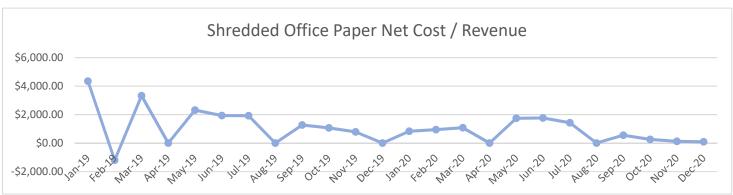




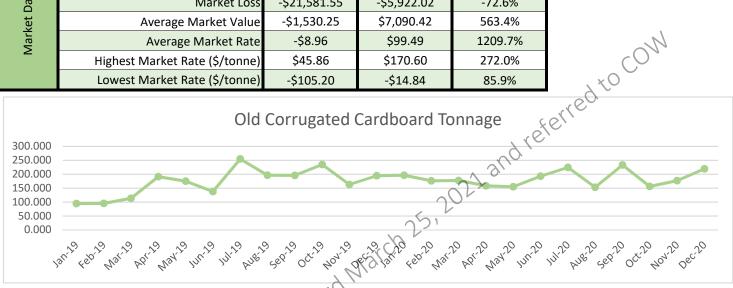
	Shredded Office Paper	2019	2020	% Change
υ	Total Tonnage	196.29	197.97	0.9%
Rat	Collection/Processing Rate	-\$246.55	-\$256.97	4.2%
Unit Rate	Market Rate	Grouped	Grouped	-
)	Average Unit Rate (\$/tonne)	-\$237.32	-\$228.09	-3.9%
٤	Collection/Processing Cost	-\$48,395.79	-\$50,871.54	5.1%
Stream	PRRD Market Cost	\$1,811.89	\$5,716.29	215.5%
St	Total PRRD Cost	-\$46,583.91	-\$45,155.25	-3.1%
	Total Market Value	\$15,777.88	\$8,803.18	-44.2%
ø	Market Gain	\$16,977.88	\$8,803.18	-48.1%
Market Data	Market Loss	-\$1,200.00	\$0.00	-100.0%
ket	Average Market Value	\$1,753.10	\$880.32	-49.8%
Лагl	Average Market Rate	\$90.89	\$43.37	-52.3%
	Highest Market Rate (\$/tonne)	\$211.39	\$86.06	-59.3%
	Lowest Market Rate (\$/tonne)	-\$31.94	\$5.48	-117.2%

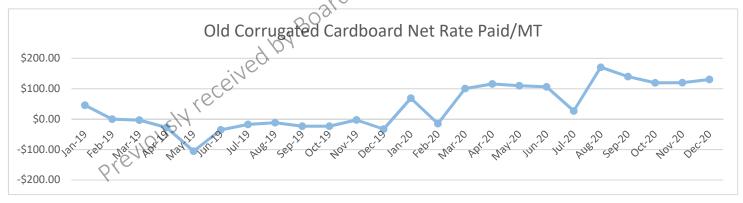


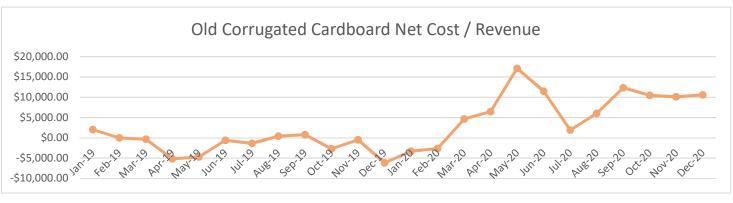




0	ld Corrugated Cardboard	2019	2020	% Change
a)	Total Tonnage	2048.32	2221.36	8.4%
Rat	Collection/Processing Rate	-\$249.48	-\$262.41	5.2%
Jnit Rate	Market Rate	Grouped	Grouped	ı
$\supset$	Average Unit Rate (\$/tonne)	-\$249.25	-\$235.81	-5.4%
٤	Collection/Processing Cost	-\$511,014.05	-\$582,912.94	14.1%
Stream	PRRD Market Cost	\$470.10	\$59,094.78	12470.8%
St	Total PRRD Cost	-\$510,543.95	-\$523,818.16	2.6%
	Total Market Value	-\$18,362.99	\$85,084.98	563.4%
m.	Market Gain	\$3,218.56	\$91,007.00	2727.6%
Market Data	Market Loss	-\$21,581.55	-\$5,922.02	-72.6%
	Average Market Value	-\$1,530.25	\$7,090.42	563.4%
	Average Market Rate	-\$8.96	\$99.49	1209.7%
	Highest Market Rate (\$/tonne)	\$45.86	\$170.60	272.0%
	Lowest Market Rate (\$/tonne)	-\$105.20	-\$14.84	85.9%

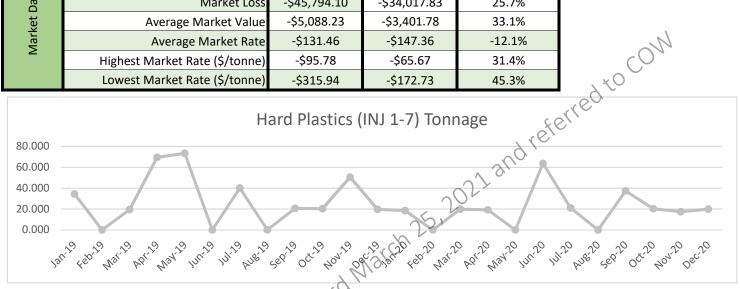


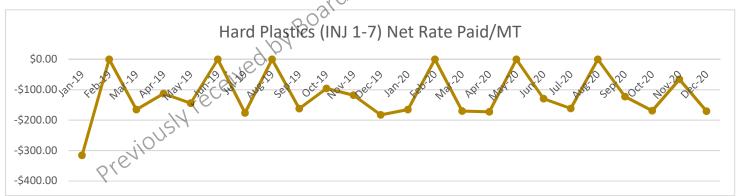


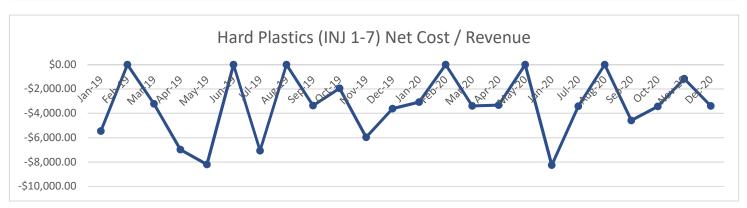


#### 2020 Recyclable Stream Data

	Hard Plastics (INJ -7)	2019	2020	% Change
Jnit Rate	Total Tonnage	348.36	237.88	-31.7%
	Collection/Processing Rate	-\$1,294.21	-\$1,345.70	4.0%
Init	Market Rate	Grouped	Grouped	-
$\supset$	Average Unit Rate (\$/tonne)	-\$1,294.21	-\$1,345.70	4.0%
Stream Cost	Collection/Processing Cost	-\$450,854.88	-\$320,118.99	-29.0%
	PRRD Market Cost	\$0.00	\$0.00	-
St	Total PRRD Cost	-\$450,854.88	-\$320,118.99	-29.0%
Market Data	Total Market Value	-\$45,794.10	-\$34,017.83	25.7%
	Market Gain	\$0.00	\$0.00	-
	Market Loss	-\$45,794.10	-\$34,017.83	25.7%
	Average Market Value	-\$5,088.23	-\$3,401.78	33.1%
	Average Market Rate	-\$131.46	-\$147.36	-12.1%
	Highest Market Rate (\$/tonne)	-\$95.78	-\$65.67	31.4%
	Lowest Market Rate (\$/tonne)	-\$315.94	-\$172.73	45.3%

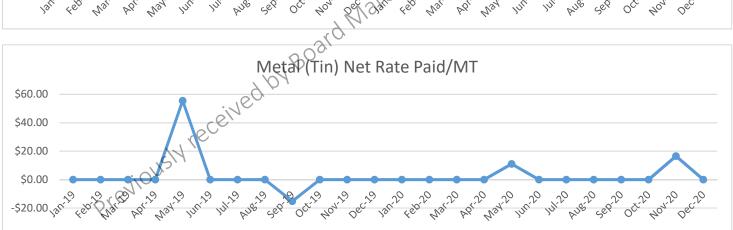


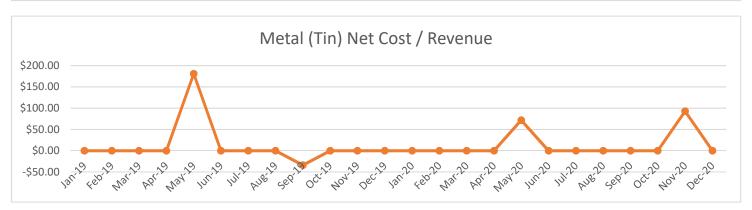




	Metal (Tin)	2019	2020	% Change
Unit Rate	Total Tonnage	5.51	12.11	119.9%
	Collection/Processing Rate	-\$310.31	-\$324.39	4.5%
nit	Market Rate	Grouped	Grouped	-
	Average Unit Rate (\$/tonne)	-\$310.31	-\$315.58	1.7%
E	Collection/Processing Cost	-\$1,708.88	-\$3,928.38	129.9%
Stream	PRRD Market Cost	\$0.00	\$106.75	100.0%
St	Total PRRD Cost	-\$1,708.88	-\$3,821.62	123.6%
	Total Market Value	\$146.77	\$164.40	12.0%
m.	Market Gain	\$180.86	\$164.40	-9.1%
Data	Market Loss	-\$34.09	\$0.00	-100.0%
Market Data	Average Market Value	\$73.39	\$82.20	12.0%
	Average Market Rate	\$26.65	\$13.78	-48.3%
	Highest Market Rate (\$/tonne)	\$55.51	\$16.54	-70.2%
	Lowest Market Rate (\$/tonne)	-\$15.16	\$11.02	172.7%



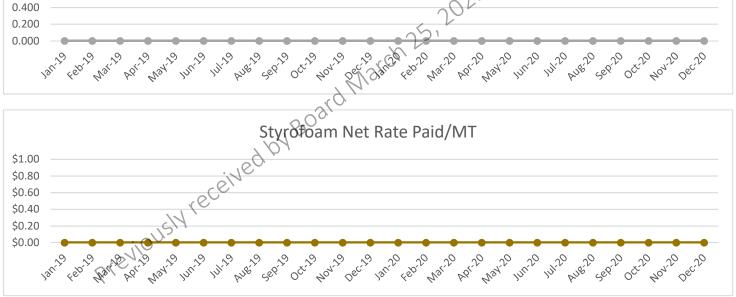


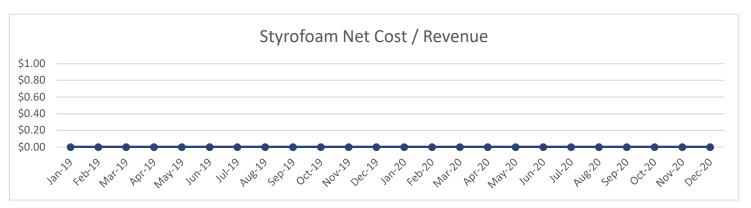


#### 2020 Recyclable Stream Data

	Styrofoam	2019	2020	% Change
Unit Rate	Total Tonnage	0.00	0.00	N/A
	Collection/Processing Rate	-\$1,294.21	0	N/A
	Market Rate	Grouped	Grouped	N/A
	Average Unit Rate (\$/tonne)	#DIV/0!	#DIV/0!	N/A
Stream Cost	Collection/Processing Cost	\$0.00	\$0.00	N/A
	PRRD Market Cost	\$0.00	\$0.00	N/A
St	Total PRRD Cost	\$0.00	\$0.00	N/A
Market Data	Total Market Value	\$0.00	\$0.00	N/A
	Market Gain	\$0.00	\$0.00	N/A
	Market Loss	\$0.00	\$0.00	N/A
	Average Market Value	\$0.00	\$0.00	N/A
	Average Market Rate	\$0.00	\$0.00	N/A
	Highest Market Rate (\$/tonne)	\$0.00	\$0.00	N/A
	Lowest Market Rate (\$/tonne)	\$0.00	\$0.00	N/A







Glass		2019	2020	% Change
Rate	Total Tonnage	164.40	117.81	-28.3%
	Collection/Processing Rate	-\$115.42	-\$120.64	4.5%
Unit	Market Rate	Grouped	Grouped	-
	Average Unit Rate (\$/tonne)	-\$115.42	-\$120.64	4.5%
٤	Collection/Processing Cost	-\$18,975.05	-\$14,212.78	-25.1%
Stream	PRRD Market Cost	\$0.00	\$0.00	-
St	Total PRRD Cost	-\$18,975.05	-\$14,212.78	-25.1%
	Total Market Value	-\$5,273.10	-\$3,600.00	31.7%
m m	Market Gain	\$0.00	\$0.00	-
Data	Market Loss	-\$5,273.10	-\$3,600.00	31.7%
Market Data	Average Market Value	-\$1,054.62	-\$1,200.00	-13.8%
	Average Market Rate	-\$32.07	-\$30.62	4.5%
	Highest Market Rate (\$/tonne)	-\$30.00	-\$29.01	-3.3%
	Lowest Market Rate (\$/tonne)	-\$32.88	-\$32.48	-1.2%



